





Please refer Guidelines for STT/LTT/Apprenticeship/OEM Qualification File

QUALIFICATION FILE

Emergency Care Assistant
$oxtimes$ Short Term Training (STT) \oxtimes Long Term Training (LTT) $oxtimes$ Apprenticeship
☐ Upskilling ☐ Dual/Flexi Qualification ☒ For ToT ☒ For ToA
☑General ☐ Multi-skill (MS) ☐ Cross Sectoral (CS) ☐ Future Skills ☐ OEM
NCrF/NSQF Level: 3.5
Submitted By:
Healthcare Sector Skill Council

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Section 1: Basic Details

1.	Qualification Name	Emergency Care Assistant								
2.	Sector/s	Health	care							
3.	Type of Qualification: ☐ New ☒ Revised ☐ Has		ode & ver		Qualification Name of existing/previous					
	Electives/Options		• .	s qualification:	version: Emergency Care Assistant					
	□OEM	QG-04-	-HE-00655	-2023-V1.1-HSSC, 1.0						
4.	a. OEM Name									
	b. Qualification Name									
	(Wherever applicable)									
5.	National Qualification Register (NQR) Code &Version	QG-3.5	5-HE-03616	5-2025-V2-HSSC	6. NCrF/N	ISQF Level: 3.5				
	(Will be issued after NSQC approval)									
7.	Award (Certificate/Diploma/Advance Diploma/ Any Other	Skill Ce	ertificate							
	(Wherever applicable specify multiple entry/exits also &									
	provide details in annexure)									
8.	Brief Description of the Qualification	Individuals at this job need to provide emergency medical support and care to individuals who are								
		critically ill or injured and transport them to a medical facility within stipulated time limits.								
9.	Eligibility Criteria for Entry for	a. En	try Qualifi	cation & Relevant Expe	rience:					
	Student/Trainee/Learner/Employee			A I I - (OL-III O III	Required Experience					
			S. No.	Academic/Skill Qualif Specialization - if a		(with Specialization - if applicable)				
			1	10 th Grade pass or Equiv	alent					
			2	8 th Grade pass		With 3 years of relevant experience				
			3	Previous relevant qualifi	cation of	with 1.5 years of relevant				
				NSQF Level 3		experience				
		b. Ag	e : 18 years	S						
10.	Credits Assigned to this Qualification, Subject to	40			11. Comm	on Cost Norm Category (I/II/I	II)			
	Assessment (as per National Credit Framework (NCrF))				(where	ver applicable):	•			
					,					
		Category I								
12.	Any Licensing requirements for Undertaking Training on	Not Ap	plicable							
	This Qualification (wherever applicable)									

13.	Training Duration by Modes of Training Delivery (Specify	⊠Offline □Online □Blended										
	Total Duration as per selected training delivery modes and as per requirement of the qualification)	Training Delivery Modes	Theory (Hours)	Practical (Hours)	OJT Mandatory (Hours)	OJT Recommended (Hours)	Total (Hours)					
		Classroom (offline) Online	390	390	360	NA	1200					
		(Refer Blende	d Learnino	Annevure f	or details)							
14.	Aligned to NCO/ISCO Code/s (if no code is available mention the same)	NCO-2015/22		Alliexare I	or actains)							
15.	Progression path after attaining the qualification (Please show Professional and Academic progression)	Progression will be possible in professional areas such as:										
		Vertical:										
		NSQF Level 4: Emergency Medical Technician-Basic, Prehospital Trauma Assistant										
		Progression to Diploma/Degree qualifications in the relevant field after training. (NCAHP)"										
16.	Other Indian languages in which the Qualification & Model Curriculum are being submitted	Hindi										
17.	Is similar Qualification(s) available on NQR-if yes, justification for this qualification	□ Yes ⊠ N	o URLs of	similar Qu	alifications:							
18.	Is the Job Role Amenable to Persons with Disability	☐ Yes ☒ No		able type o	f Disability:							
19.	How Participation of Women will be Encouraged	Healthcare is patients could			oortunity and _l	participation of won	nen is being	g given as				
20.	Are Greening/ Environment Sustainability Aspects Covered (Specify the NOS/Module which covers it)	⊠ Yes □ N	lo									
21.	Is Qualification Suitable to be Offered in Schools/Colleges	Schools	es ⊠ No	Colleges	s ⊠ Yes □	No						
22.	Name and Contact Details of Submitting / Awarding Body SPOC (In case of CS or MS, provide details of both Lead AB & Supporting ABs)	Name: Mr. Ashish Jain Email: ashish.jain@healthcare-ssc.in Contact No.: 011-40505850,011 41017346 Website: www.healthcare-ssc.in										
23.	Final Approval Date by NSQC: 18/02/2025	24. Validity Duration: 3 years 25. Next Review Date : 18/02/2028										

Section 2: Module Summary

NOS/s of Qualifications

(In exceptional cases these could be described as components)

Mandatory NOS/s:

Specify the training duration and assessment criteria at NOS/ Module level. For further details refer curriculum document.

Th.-Theory Pr.-Practical OJT-On the Job Man.-Mandatory Training Rec.-Recommended Proj.-Project

S.	NOS/Module Name	NOS/Module	Core/	NCrF/NSQF	Credits	7	Fraining	Duration	(Hours	5)			Asse	ssment	Marks	
No		Code & Version (if applicable)	non- core	Level	as per NCrF	Th.	Pr.	OJT- Man.	OJT- Rec.	Total	Th.	Pr.	Proj.	Viva	Total	Weightage (%) (if applicable)
1.	Respond to emergency calls and size up the scene at the site	HSS/N2332, V2.0	Core	4	4.5	35	40	60	0	135	47	25	20	24	116	10
2.	Provide support during medical emergencies	HSS/N2333, V3.0	Core	4	9	100	110	60	0	270	98	70	43	64	275	20
3.	Provide support during trauma emergencies	HSS/N2334, V2.0	Core	4	9	60	90	120	0	270	73	81	30	30	214	20
4.	Provide support during environmental and poisoning emergencies	HSS/N2335, V3.0	Core	4	5	60	60	30	0	150	34	40	12	20	106	10
5.	Carry out activities related to patient triage, disaster management and emergency response to occupational hazards	HSS/N2336, V3.0	Core	4	4	60	30	30	0	120	17	20	10	10	57	10
6.	Manage ambulance operations, patient transport and handover to the identified provider institute	HSS/N2337, V3.0	Core	4	3.5	45	30	30	0	105	40	20	30	36	126	10
7.	Comply with Infection Control and Bio Medical Waste Disposal Policies	HSS/N9620, V2.0	Non- Core	4	3	30	30	30	0	90	21	14	5	16	56	10
8.	Employability Skills (60 Hours)	DGT/VSQ/N0102, Version 1.0	Non- Core	4	2	60	0	0	0	60	20	30	0	0	50	10
Dura	ation (in Hours) / Total Mar	ks			40	450	390	360	0	1200	350	300	150	200	1000	100

Elective NOS/s:

S.	NOS/Module Name	NOS/Module	Core/	NCrF/NSQF	Credits	Training Duration (Hours)			Assessment Marks							
No		Code &	Non-	Level	as per	Th.	Pr.	OJT-	OJT-	Total	Th.	Pr.	Proj.	Viva	Total	Weightage
		Version (if	Core		NCrF			Man.	Rec.							(%) (if
		applicable)														applicable)
1.																
2.																
Duration (in Hours) / Total Marks																

Optional NOS/s:

S.	NOS/Module Name	NOS/Module	Core/	NCrF/NSQF	Credits	Training Duration (Hours)		Assessment Marks								
No		Code & Version (if applicable)	Non- Core	Level	as per NCrF	Th.	Pr.	OJT- Man.	OJT- Rec.	Total	Th.	Pr.	Proj.	Viva	Total	Weightage (%) (if applicable)
1.																
2.																
Durat	ion (in Hours) / Total Mark	S														

Assessment - Minimum Qualifying Percentage

Please specify any one of the following:

Minimum Pass Percentage – Aggregate at qualification level: <u>70</u>% (Every Trainee should score specified minimum aggregate passing percentage at qualification level to successfully clear the assessment.)

Minimum Pass Percentage – NOS/Module-wise: ____% (Every Trainee should score specified minimum passing percentage in each mandatory and selected elective NOS/Module to successfully clear the assessment.)

Section 3: Training Related

1.	Trainer's Qualification and experience in the relevant sector (in years) (as per NCVET guidelines)	Registered Medical Graduate (MBBS, BAMS, BHMS, BUMS, etc.) with 1 years of relevant experience working in hospitals and 1 year of teaching experience Or
		Registered PhD (Nursing) with 1 years of relevant experience working in hospitals and 1 year of teaching experience
		Or Registered M. Sc. (Nursing) with 1 years of relevant experience working in and 1 year of teaching experience Or
		Registered B.Sc. or Post Basic B.Sc (Nursing) with 1 years of relevant experience working in hospitals and 1 year of teaching experience Or
		Registered Diploma GNM (General Nursing Midwifery) with 2 years of relevant experience working in hospitals and 1 year of teaching experience
2.	Master Trainer's Qualification and experience in the relevant sector (in years) (as per NCVET guidelines)	Registered Medical Graduate (MBBS, BAMS, BHMS, BUMS, etc.) with 4 years of relevant experience working in hospitals and 1 year of teaching experience Or
		Registered PhD (Nursing) with 4 years of relevant experience working in hospitals and 1 year of teaching experience
		Or Registered M. Sc. (Nursing) with 4 years of relevant experience working in and 1 year of teaching experience Or
		Registered B.Sc. or Post Basic B.Sc (Nursing) with 4 years of relevant experience working in hospitals and 1 year of teaching experience Or
		Registered Diploma GNM (General Nursing Midwifery) with 5 years of relevant experience working in hospitals and 1 year of teaching experience
3.	Tools and Equipment Required for Training	⊠Yes □No (If "Yes", details to be provided in Annexure)
4.	In Case of Revised Qualification, Details of Any Upskilling Required for Trainer	NA

Section 4: Assessment Related

Assessor's Qualification and experience in	Registered Medical Graduate (MBBS, BAMS, BHMS, BUMS, etc.) with 2 years of relevant experience working in
relevant sector (in years) (as per NCVET guidelines)	hospitals and 1 year of teaching/assessment experience Or
	Registered PhD (Nursing) with 2 years of relevant experience working in hospitals and 1 year of teaching/assessment experience
	Or Registered M. Sc. (Nursing) with 2 years of relevant experience working in and 1 year of teaching/assessment experience Or
	Registered B.Sc. or Post Basic B.Sc (Nursing) with 3 years of relevant experience working in hospitals and 1 ye of teaching/assessment experience Or Registered Diploma GNM (General Nursing Midwifery) with 5 years of relevant experience working in hospital
	and 1 year of teaching/assessment experience
Proctor's Qualification and experience in relevant sector (in years) (as per NCVET guidelines)	Diploma/Graduate
Lead Assessor's/Proctor's Qualification and experience in relevant sector (in years) (as per NCVET guidelines)	Registered Medical Graduate (MBBS, BAMS, BHMS, BUMS, etc.) with 3 years of relevant experience working hospitals and 2 year of teaching/assessment experience Or
	Registered PhD (Nursing) with 3 years of relevant experience working in hospitals and 2 year of teaching/assessment experience
	Or Registered M. Sc. (Nursing) with 3 years of relevant experience working in and 2 year of teaching/assessmen experience Or
	Registered B.Sc. or Post Basic B.Sc (Nursing) with 4 years of relevant experience working in hospitals and 3 years of teaching/assessment experience
	Or Registered Diploma GNM (General Nursing Midwifery) with 6 years of relevant experience working in hospital and 5 year of teaching/assessment experience
Assessment Mode (Specify the assessment mode)	Blended (Theory: Online, Practical and Viva: Blended)

Tools and Equipment Required for	⊠ Same as for training	☐ Yes	□ No (details to be provided in Annexure-if it is different for
Assessment	Assessment)		

Section 5: Evidence of the need for the Qualification

Provide Annexure/Supporting documents name.

1.	Latest Skill Gap Study (not older than 2 years) (Yes/No): Yes
2.	Latest Market Research Reports or any other source (not older than 2 years) (Yes/No): No
3.	Government /Industry initiatives/ requirement (Yes/No):
4.	Number of Industry validation provided:
5.	Estimated nos. of persons to be trained and employed:
6.	Evidence of Concurrence/Consultation with Line Ministry/State Departments: Yes
	If "No", why:

Section 6: Annexure & Supporting Documents Check List

Specify Annexure Name / Supporting document file name

1.	Annexure: NCrF/NSQF level justification based on NCrF level/NSQF descriptors (Mandatory)	Yes
2.	Annexure: List of tools and equipment relevant for qualification (Mandatory, except in case of online course)	Yes
3.	Annexure: Detailed Assessment Criteria (Mandatory)	Yes
4.	Annexure: Assessment Strategy (Mandatory)	Yes
5.	Annexure: Blended Learning (Mandatory, in case selected Mode of delivery is "Blended Learning")	No
6.	Annexure: Multiple Entry-Exit Details (Mandatory, in case qualification has multiple Entry-Exit)	No
7.	Annexure: Acronym and Glossary (Optional)	Yes
8.	Supporting Document: Model Curriculum (Mandatory – Public view)	Yes
9.	Supporting Document: Career Progression (Mandatory - Public view)	Yes
10.	Supporting Document: Occupational Map (Mandatory)	Yes
11.	Supporting Document: Assessment SOP (Mandatory)	Yes

Annexure: Evidence of Level

NCrF/NSQF Level Descriptors	Key requirements of the job role/ outcome of the qualification	How the job role/ outcomes relate to the NCrF/NSQF level descriptor	NCrF/NSQF Level
Professional Theoretical Knowledge/Process	 Work in familiar, predictable, routine, situation of clear choice. The Emergency Care Assistant should also be able to provide emergency medical support and care for casualty and transport them to a medical facility within stipulated time limits. He should be willing to work in ambulances in shifts. ECA must have factual knowledge of field or study in order to perform activities correctly Process, condition, and resources required by the body to support healthy functioning such as assisting to nutritional demands, elimination of body wastes; prevent from infection; active and passive physical activities. Basic structure and function of the body systems 	The Emergency Care Assistant during the job works in familiar, predictable, routine, and situation of clear choice. Refer to the evidence provided in the adjacent column. Hence it falls under Level 3.5.	3.5
Professional and Technical Skills/ Expertise/ Professional Knowledge	Factual knowledge of field of knowledge or study. Respond to emergency calls Coordinate with control room size up the scene Identify various medical emergencies Provide support during cardiovascular emergencies Provide support during behavioural emergencies Provide support during respiratory emergencies Provide support during diabetic emergencies Provide support during diabetic emergencies Provide support during bleeding and shock Provide support during musculoskeletal injuries, soft tissue injuries and burns Provide support during head and spinal injuries Provide support during poisoning or overdose Provide support during Carry out activities related to patient triage Prepare ambulance for the emergency	The Emergency Care Assistant during the job works in familiar, predictable, routine, and situation of clear choice. Refer to the evidence provided in the adjacent column. Hence it falls under Level 3.5.	3.5

	Transport the patient by appropriate means		
	Handover the patient to the concerned staff of provider institute		
	 Management of Healthcare Waste (Biomedical and General waste) 		
	Infection control practices		
	 All these are activities that require him/her to demonstrate his practical skill, as per the scope of the job role, using appropriate tool, quality concepts, responsible for carrying out range of activities, requiring either laid down approach or may adopt alternative approaches as per the best evidenced practices. 		
	 Listen in a responsive and empathetic manner to establish rapport. This requires communication skills (written or oral) with required clarity and indicates that he/she should have the basic understanding of social environment. 		
Employment Readiness & Entrepreneurship	Recall and demonstrate practical skill, routine and repetitive in narrow range of application, using appropriate rule and tool, using quality concepts	The Emergency Care Assistant during the job works in familiar, predictable, routine, and situation of clear choice.	3.5
Skills & Mind-	How to demonstrate pre-procedural activities for dressing of		
set/Professional Skill	wounds and injuries. • How to demonstrate dressing and splint/cast application	Refer to the evidence provided in the adjacent column. Hence it falls under	
	procedures as instructed by the healthcare professional.	Level 3.5.	
	How to demonstrate technical skills in providing first aid care to		
	victims as per the emergency condition.		
Broad Learning	Language to communicate written or oral, with required clarity		3.5
Outcomes/Core Skill	Provide the patient clear instructions regarding the procedure and confirm patient's understanding of it and its related requirements	The Emergency Care Assistant should have good communication skills both written and oral. He/ She should be able to solve basic arithmetic and	
	 Essential attributes of ECA are to follow the instructions of the doctor/nurse 	algebraic principles and should have	
	- Record observations if any.	better understanding of social political	
	- Communicate effectively with patients and their	and natural environment.	
	attendants keeping cultural and special needs	Pefer to the evidence provided in the	
	Listen in a responsive and empathetic manner to establish rapport. This requires communication skills (written or oral) with required	Refer to the evidence provided in the adjacent column. Hence it falls under	
	clarity and indicates that he/she should have the basic	Level 3.5.	
	understanding of social environment		
Responsibility	Responsibility for own work and learning.	The Emergency Care Assistant should	3.5
	The Emergency Care Assistant is responsible for	know to take responsibility of own work	
	supporting emergency medical services team for	and learning.	

on the job and is referred as skilled health assistants

Annexure: Tools and Equipment (Lab Set-Up)

List of Tools and Equipment **Batch Size:** 30

S. No.	Tool / Equipment Name	Specification	Quantity for specified Batch size
1	Non-Rebreather Face Mask		3
2	Stair Chair		1
3	Nebulization Mask Pediatric		3
4	Helmet		2
5	Venturi Mask		3
6	Scoops Stretcher		1
7	Nebulization Mask Adult		3
8	Partial Rebreather Face Mask		3
9	BP Apparatus Digital		2
10	IV Cannula of varied size	2 of each size	2
11	Oxygen Cylinder A type with key, humidifier, tubing, regulator, trolley	each item	1
12	Finger Pulse oximeter		2
13	Malleable Splint		2
14	Spacer		2
15	Syringes 5ml, 10ml, 20ml, 50ml	5 of each size	5
16	Bandages	PACKET	20
17	IV Set		3
18	Torch		3
19	Laryngeal Mask Airway (LMA) of varied size	1 of each size	1
20	Adult Ambu Bag with Mask	each equipment	3

21	Endotracheal Tube all size	1 of each size	1
22	Oropharyngeal Airways of varied size	2 of each size	2
23	Nasopharyngeal Airways of varied size	2 of each size	2
24	CPR Manikin Adult		3
25	CPR Manikin Infant		3
26	Digital Thermometer		2
27	Simple Face oxygen Mask Pediatric		2
28	Nasal Canula Pediatric		2
29	Cervical Collar Large		2
30	Cervical Collar Medium		2
31	Infant Ambu Bag with Mask		3
32	Simple Face oxygen Mask Adult		2
33	Laryngoscope With Blades Paediatric		1
34	Pocket Mask Adult		3
35	Inhaler		2
36	Suction Catheter of varied size	1 of each size	1
37	Cervical Collar Small		2
38	Suction Machine (Manual)		1
39	Micro drip IV Set		3
40	Automated External Defibrillator (AED) Trainer with adult pads		1
41	Glucometer		2
42	Various IV Fluid (NS, RL, DNS)	500 ml bottle of each fluid	2
43	Nebulizer Machine		2
44	Oxygen Cylinder B type with key, humidifier, tubing, regulator, trolley		1
45	BP Apparatus Manual		2
46	Nasal Canula Adult		2
47	Manual Thermometer		2
48	Spine Board with Beds with Immobilizer		2
49	Laryngoscope With Blades Adult		1
50	Suction Machine (Electric)		1

51	ET Stylet	2
52	Airway Manikin	1
53	Dummy Interior of ambulance/Ambulance Van	1
54	Nursing full body Manikin adult male/ female	1
55	EMS Boots or Iron Toe Shoes	2
56	Extrication equipment s (Rod, Rope, Hammer, Scissor, Fire Safety Blanket)	2
57	Vaccum Splints	1
58	Combi Tube	2

Classroom Aids

The aids required to conduct sessions in the classroom are:

- 1. AV Aids
- 2. Computer (PC) with latest configurations and Internet connection with standard operating system and standard word processor and worksheet software (Licensed)
- 3. (all software should either be latest version or one/two version below)
- 4. ÙPS
- 5. Scanner cum Printer
- 6. Computer Tables
- 7. Computer Chairs
- 8. LCD Projector
- 9. White Board/Smart Board 1200mm x 900mm
- 10. Marker
- 11. Duster
- 12. Charts
- 13. Models
- 14. Flip Chart

Annexure: Industry Validations Summary

Provide the summary information of all the industry validations in table. This is not required for OEM qualifications.

S.	Organization	Name of Representative	Designation	City/State
No.				

1	Sun Hospital	Dr. Deepak Mitra	CMD	Cuttack, Odisha		
2	World skill center, Bhubaneswar Pragyan Panda		Nodal Officer- Health Care	Bhubaneswar, Odisha		
3	KIMS Hospital Dr Ashok Kumar Badamali		Senior Consultant and associate Prof Cardiac Anesthesia	Bhubaneswar, Odisha		
4	CureBay Technologies Pvt. Ltd.	Bay Technologies Pvt. Ltd. Ranjan Mishra Head Compliance				
5	Marengo Asia Hospitals	Lt Gen AK Das	Group Medical Director	Faridabad, Haryana		
6	Yashoda Hospitals	Bangalore				
7	The Neotia University	The Neotia University Dr. Soumen Mukherjee Associate Professor & Dean				
8	Life Care Hospital	Life Care Hospital Dr H Abdul Kareem BAMS, MD		Bareli		
9	Apollo KH Hospital	Dr M Rajadurai	Sr Consultant & HOD Deptm of Emergency medicine & critical care	Bangalore		
10	Keshayurved Hair & Skin Care Pvt.Ltd.	Dr.Vivek Ambare	Consultant, Keshayurved	Pune, Maharashtra		
11	Keshayurved Hair & Skin Care Pvt.Ltd.	Dr.Harish Patankar	Director, Keshayurved	Pune, Maharashtra		
12	Foundation for Innovations in Health	Prof (Dr.) Satadal Saha	President	Kolkata, West Bengal		
13	BVG India Ltd.	Dr Meghana Zende	Head-EMS Training	Maharashtra		
14	DR NAGA NISCHAL C , CONSULTANT EMERGENCY MEDICINE , SOCIETY FOR EMERGENCY MEDICINE INDIA	DR NAGA NISCHAL C	Consultant Emergency Medicine , Vice President (South) Society for Emergency Medicine India, Head Clinical Services , Cloudnine Group of Hospitals	Hyderabad		
15	AIIMS Delhi	Dr Rakesh Garg	Professor	Delhi		
16	Delhi Child Heart Center	Dr Vikas Kohli	Director	Delhi		

17	AllMS, Raipur, Chhattisgarh	Dr Atul Jindal	Professor	Raipur, Chhattisgarh
	Maharaja Agrasen Hospital, Punjabi		11010000	The party consequence
18	Bagh	Dr Deepak Singla	Medical Director	New Delhi
19	Lifesupporters Institute of Health Sciences	Dr. Paresh V Navalkar	Director	Mumbai
	Shri Aurobindo Institute of Medical	Birraresii v rtavaitai	Director.	Widingar
20	Sciences (SAIMS)	Dr Vinod Bhandari	Founder Chairman	Madhya Pradesh
				Ahmedabad,
21	Marengo CIMS Hospital,	Dr Harshil Mehta	Zonal Head- Emergency Care	Gujarat
	ARAVIND EYE HOSPITAL & POST			
	GRADUATE INSTITUTE OF			
22	OPHTHALMOLOGY	DR. R. BANU SHREE	HEAD OF THE GENERAL PHYSICIAN DEPARTMENT	Tamil Nadu

Annexure: Training & Employment Details

Training and Employment Projections:

Year	Total	Candidates		Women	People with Disability		
	Estimated	Estimated	Estimated	Estimated	Estimated	Estimated	
	Training #	Employment	Training #	Employment	Training #	Employment	
		Opportunities		Opportunities		Opportunities	
2025	1500						
2026	1500						
2027	2000						

Data to be provided year-wise for next 3 years

Training, Assessment, Certification, and Placement Data for previous versions of qualifications:

Qualification	Year	Total Candidates			ear Total Candidates Women				People with Disability				
Version		Trained	Assessed	Certified	Placed	Trained	Assessed	Certified	Placed	Trained	Assessed	Certified	Placed
	2022-23	28	28	25	NA		0						
	2023-24	1357	1257	1194	NA		865						
	2024-25	1670	1653	1535	NA		1128						

Applicable for revised qualifications only, data to be provided year-wise for past 3 years.

List Schemes in which the previous version of Qualification was implemented:

- 1. NAPS
- 2.

Content availability for previous versions of qualifications:

□ Participant Handbook □ Facilitator Guide □ Digital Content □ Qualification Handbook □ Any Other:

Languages in which Content is available: English

Annexure: Blended Learning

Blended Learning Estimated Ratio & Recommended Tools:

Refer NCVET "Guidelines for Blended Learning for Vocational Education, Training & Skilling" available on:

https://ncvet.gov.in/sites/default/files/Guidelines%20for%20Blended%20Learning%20for%20Vocational%20Education,%20Training%20&%20Skilling.pdf

S. No.	Select the Components of the Qualification	List Recommended Tools – for all Selected Components	Offline: Online Ratio
1	□Theory/ Lectures - Imparting theoretical and conceptual knowledge		
2	□Imparting Soft Skills, Life Skills, and Employability Skills /Mentorship to Learners		
3	☐Showing Practical Demonstrations to the learners		
4	□Imparting Practical Hands-on Skills/ Lab Work/ workshop/ shop floor training		
5	□Tutorials/ Assignments/ Drill/ Practice		
6	□Proctored Monitoring/ Assessment/ Evaluation/ Examinations		
7	□On the Job Training (OJT)/ Project Work Internship/ Apprenticeship Training		

Annexure: Detailed Assessment Criteria

Detailed assessment criteria for each NOS/Module are as follows:

NOS/Module Name	Assessment Criteria for Performance	Theory	Practical	Project	Viva Marks	Total Marks
	Criteria/Learning Outcomes	Marks	Marks	Marks		
HSS/N2332: Respond to emergency calls and size up the scene at the site		10				
	Respond to emergency calls		10	5	6	31
	Coordinate with control room	20		10	12	42
	Size up the scene	17	15	5	6	43
	NOS Total	47	25	20	24	116

HSS/N2333: Provide support						
during medical emergencies	Basic cardiopulmonary life support	15	10	5	10	40
	Prehospital assessment of patients with medical	18				
	emergencies	10	20	6	10	54
	Emergency medical care to patients with	15				
	Cardiovascular emergencies	0	10	6	10	41
	Emergency medical care to patients with	15		10	12	27
	Cerebrovascular emergencies Emergency medical care to patients with			10	12	37
	Respiratory emergencies	20	30	6	10	66
	Emergency medical care to patients with other		30		10	
	medical emergencies	15		10	12	37
	NOS Total	98	70	43	64	275
HSS/N2334: Provide support		22				_
during trauma emergencies	Bleeding and shock	22	26	10	10	68
		28				
	Musculoskeletal, Soft tissue injuries and burns		25	10	10	73
		22				
	Head and spinal injuries	23	30	10	10	73
	NOS Total	73	81	30	30	214
HSS/N2335: Provide support	Emergency medical care to patients with	17				
during environmental and	Environmental emergencies	17	20	6	10	53
poisoning emergencies	Emergency medical care to patients with	17	20			
	Poisoning or overdose			6	10	53
	NOS Total	34	40	12	20	106
use tueses a service	Mass casualty incident and disaster	10				
HSS/N2336: Carry out activities related to patient triage, disaster	management		10	5	5	30
management and emergency	Emergency modical response to Occupational					
response to occupational hazards	Emergency medical response to Occupational Hazards	7				
	Hazaras		10	5	5	27
	NOS Total	17	20	10	10	57
HSS/N2337: Manage ambulance	Prepare ambulance for the emergency :	15				
operations, patient transport &	Ambulance operations and maintenance	13	20	10	10	55

handover to the identified provider institute	Transport the patient by appropriate means	10		10	13	33
	Handover the patient to the concerned staff of provider institute	15		10	13	38
	NOS Total	40	20	30	36	126
HSS/N9620: Comply with Infection Control and Bio Medical Waste	Infection control policies and procedures	9	7	2	8	26
Disposal Policies	Bio medical waste management	12	7	3	8	30
	NOS Total	21	14	5	16	56
DGT/VSQ/N0102, V1.0,						
Employability Skills (60 Hours)	Introduction to Employability Skills	1	1			
	Constitutional values – Citizenship	1	1			
	Becoming a Professional in the 21st Century	2	4			
	Basic English Skills	2	3			
	Career Development & Goal Setting	1	2			
	Communication Skills	2	2			
	Diversity & Inclusion	1	2			
	Financial and Legal Literacy	2	3			
	Essential Digital Skills	3	4			
	Entrepreneurship	2	3			
	Customer Service	1	2			
	Getting ready for apprenticeship & Jobs	2	3			
	NOS Total	20	30	0	0	50
	Grand Total	350	300	150	200	1000

Annexure: Assessment Strategy

This section includes the processes involved in identifying, gathering, and interpreting information to evaluate the Candidate on the required competencies of the program.

Mention the detailed assessment strategy in the provided template.

- <1. Assessment System Overview:
 - Batches assigned to the assessment agencies for conducting the assessment on SIP or email
 - Assessment agencies send the assessment confirmation to VTP/TC looping SSC
 - Assessment agency deploys the ToA certified Assessor for executing the assessment
 - SSC monitors the assessment process & records

- 2. Testing Environment:
 - Check the Assessment location, date and time
 - If the batch size is more than 30, then there should be 2 Assessors.
 - Check that the allotted time to the candidates to complete Theory & Practical Assessment is correct.
- 3. Assessment Quality Assurance levels/Framework:
 - Question bank is created by the Subject Matter Experts (SME) are verified by the other SME
 - Questions are mapped to the specified assessment criteria
 - Assessor must be ToA certified & trainer must be ToT Certified
- 4. Types of evidence or evidence-gathering protocol:
 - Time-stamped & geotagged reporting of the assessor from assessment location
 - Centre photographs with signboards and scheme specific branding
- 5. Method of verification or validation:
 - Surprise visit to the assessment location
- 6. Method for assessment documentation, archiving, and access
 - Hard copies of the documents are stored

On the Job:

- 1. Each module will be assessed separately.
- 2. Tools of Assessment that will be used for assessing whether the candidate is having desired skills and etiquette of dealing with customers, understanding needs & requirements, assessing the customer and perform Soft Skills effectively:
 - Videos/Photographs of Trainees during OJT
 - OJT Logbook/Portfolio
- 3. Assessment of each Module will ensure that the candidate is able to:
- Effective engagement with the customers
- Understand the working of various tools and equipment

Annexure: Acronym and Glossary

Acronym

Acronym	Description
AA	Assessment Agency
AB	Awarding Body
ISCO	International Standard Classification of Occupations
NCO	National Classification of Occupations
NCrF	National Credit Framework
NOS	National Occupational Standard(s)
NQR	National Qualification Register

NSQF	National Skills Qualifications Framework
OJT	On the Job Training

Glossary

Term	Description
National Occupational	NOS define the measurable performance outcomes required from an individual engaged in a particular task. They list down what an
Standards (NOS)	individual performing that task should know and also do.
Qualification	A formal outcome of an assessment and validation process which is obtained when a
	competent body determines that an individual has achieved learning outcomes to given standards
Qualification File	A Qualification File is a template designed to capture necessary information of a Qualification from the perspective of NSQF
	compliance. The Qualification File will be normally submitted by the awarding body for the qualification.
Sector	A grouping of professional activities on the basis of their main economic function, product, service or technology.
Long Term Training	Long-term skilling means any vocational training program undertaken for a year and above.
	https://ncvet.gov.in/sites/default/files/NCVET.pdf