





Ayurveda Masseur

QP Code: HSS/Q3605

Version: 3.0

NSQF Level: 2.5

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HSS/Q3605: Ayurveda Masseur

Brief Job Description

The individuals in this job are trained to practice safe and competent Ayurveda Massage

Personal Attributes

The role holder should exhibit co-ordination skills, self-discipline, empathy, dedication, patience, persistence and ethical behavior. It is also important for the individual to be well groomed and have good communication skills in English/Hindi/local language

Applicable National Occupational Standards (NOS)

Compulsory NOS:

- 1. DGT/VSQ/N0101: Employability Skills (30 Hours)
- 2. HSS/N3613: Pre Procedural requirements of Ayurveda Massage
- 3. HSS/N3614: Carry out Ayurvedic Massage
- 4. HSS/N3608: Assist in post procedure compliances of panchakarma session
- 5. HSS/N9624: Maintain a safe and secure working environment

Qualification Pack (QP) Parameters

Sector	Healthcare
Sub-Sector	AYUSH
Occupation	Ayurveda Therapy
Country	India
NSQF Level	2.5
Credits	12
Aligned to NCO/ISCO/ISIC Code	NCO-2015/224





Minimum Educational Qualification & Experience	9th grade pass with NA of experience OR 8th Class pass (passed) with 1.5 years of experience relevant experience
Minimum Level of Education for Training in School	
Pre-Requisite License or Training	NA
Minimum Job Entry Age	18 Years
Last Reviewed On	NA
Next Review Date	NA
NSQC Approval Date	
Version	3.0

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DGT/VSQ/N0101: Employability Skills (30 Hours)

Description

This unit is about employability skills, Constitutional values, becoming a professional in the 21st Century, digital, financial, and legal literacy, diversity and Inclusion, English and communication skills, customer service, entrepreneurship, and apprenticeship, getting ready for jobs and career development.

Scope

The scope covers the following:

- Introduction to Employability Skills
- Constitutional values Citizenship
- Becoming a Professional in the 21st Century
- Basic English Skills
- Communication Skills
- Diversity & Inclusion
- Financial and Legal Literacy
- Essential Digital Skills
- Entrepreneurship
- Customer Service
- Getting ready for Apprenticeship & Jobs

Elements and Performance Criteria

Introduction to Employability Skills

To be competent, the user/individual on the job must be able to:

PC1. understand the significance of employability skills in meeting the job requirements *Constitutional values – Citizenship*

To be competent, the user/individual on the job must be able to:

PC2. identify constitutional values, civic rights, duties, personal values and ethics and environmentally sustainable practices

Becoming a Professional in the 21st Century

To be competent, the user/individual on the job must be able to:

PC3. explain 21st Century Skills such as Self-Awareness, Behavior Skills, Positive attitude, self-motivation, problem-solving, creative thinking, time management, social and cultural awareness, emotional awareness, continuous learning mindset etc.

Basic English Skills

To be competent, the user/individual on the job must be able to:

PC4. speak with others using some basic English phrases or sentences

Communication Skills

To be competent, the user/individual on the job must be able to:

PC5. follow good manners while communicating with others

PC6. work with others in a team

Diversity & Inclusion

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To be competent, the user/individual on the job must be able to:

PC7. communicate and behave appropriately with all genders and PwD

PC8. report any issues related to sexual harassment

Financial and Legal Literacy

To be competent, the user/individual on the job must be able to:

PC9. use various financial products and services safely and securely

PC10. calculate income, expenses, savings etc.

PC11. approach the concerned authorities for any exploitation as per legal rights and laws

Essential Digital Skills

To be competent, the user/individual on the job must be able to:

PC12. operate digital devices and use its features and applications securely and safely

PC13. use internet and social media platforms securely and safely

Entrepreneurship

To be competent, the user/individual on the job must be able to:

PC14. identify and assess opportunities for potential business

PC15. identify sources for arranging money and associated financial and legal challenges

Customer Service

To be competent, the user/individual on the job must be able to:

PC16. identify different types of customers

PC17. identify customer needs and address them appropriately

PC18. follow appropriate hygiene and grooming standards

Getting ready for apprenticeship & Jobs

To be competent, the user/individual on the job must be able to:

PC19. create a basic biodata

PC20. search for suitable jobs and apply

PC21. identify and register apprenticeship opportunities as per requirement

Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

KU1. need for employability skills

KU2. various constitutional and personal values

KU3. different environmentally sustainable practices and their importance

KU4. Twenty first (21st) century skills and their importance

KU5. how to use basic spoken English language

KU6. Do and dont of effective communication

KU7. inclusivity and its importance

KU8. different types of disabilities and appropriate communication and behaviour towards PwD

KU9. different types of financial products and services

KU10. how to compute income and expenses

KU11. importance of maintaining safety and security in financial transactions





- KU12. different legal rights and laws
- KU13. how to operate digital devices and applications safely and securely
- KU14. ways to identify business opportunities
- KU15. types of customers and their needs
- **KU16.** how to apply for a job and prepare for an interview
- **KU17.** apprenticeship scheme and the process of registering on apprenticeship portal

Generic Skills (GS)

User/individual on the job needs to know how to:

- **GS1.** communicate effectively using appropriate language
- **GS2.** behave politely and appropriately with all
- **GS3.** perform basic calculations
- **GS4.** solve problems effectively
- **GS5.** be careful and attentive at work
- **GS6.** use time effectively
- **GS7.** maintain hygiene and sanitisation to avoid infection





Assessment Criteria

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
Introduction to Employability Skills	1	1	-	-
PC1. understand the significance of employability skills in meeting the job requirements	-	-	-	-
Constitutional values – Citizenship	1	1	-	-
PC2. identify constitutional values, civic rights, duties, personal values and ethics and environmentally sustainable practices	-	-	-	-
Becoming a Professional in the 21st Century	1	3	-	-
PC3. explain 21st Century Skills such as Self-Awareness, Behavior Skills, Positive attitude, self-motivation, problem-solving, creative thinking, time management, social and cultural awareness, emotional awareness, continuous learning mindset etc.	-	-	-	-
Basic English Skills	2	3	-	-
PC4. speak with others using some basic English phrases or sentences	-	-	-	-
Communication Skills	1	1	-	-
PC5. follow good manners while communicating with others	-	-	-	-
PC6. work with others in a team	-	-	-	-
Diversity & Inclusion	1	1	-	-
PC7. communicate and behave appropriately with all genders and PwD	-	-	-	-
PC8. report any issues related to sexual harassment	-	-	-	-
Financial and Legal Literacy	3	4	-	-
PC9. use various financial products and services safely and securely	_	-	-	-
PC10. calculate income, expenses, savings etc.	_	_	_	_





Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
PC11. approach the concerned authorities for any exploitation as per legal rights and laws	-	-	-	-
Essential Digital Skills	4	6	-	-
PC12. operate digital devices and use its features and applications securely and safely	-	-	-	-
PC13. use internet and social media platforms securely and safely	-	-	-	-
Entrepreneurship	3	5	-	-
PC14. identify and assess opportunities for potential business	-	-	-	-
PC15. identify sources for arranging money and associated financial and legal challenges	-	-	-	-
Customer Service	2	2	-	-
PC16. identify different types of customers	-	-	-	-
PC17. identify customer needs and address them appropriately	-	-	-	-
PC18. follow appropriate hygiene and grooming standards	-	-	-	-
Getting ready for apprenticeship & Jobs	1	3	-	-
PC19. create a basic biodata	-	-	-	-
PC20. search for suitable jobs and apply	-	-	-	-
PC21. identify and register apprenticeship opportunities as per requirement	-	-	-	-
NOS Total	20	30	-	-





National Occupational Standards (NOS) Parameters

NOS Code	DGT/VSQ/N0101
NOS Name	Employability Skills (30 Hours)
Sector	Cross Sectoral
Sub-Sector	Professional Skills
Occupation	Employability
NSQF Level	2
Credits	1
Version	1.0
Last Reviewed Date	17/11/2022
Next Review Date	30/06/2025
NSQC Clearance Date	17/11/2022

Healthcare Sector Skill Council

Oualification Pack



HSS/N3613: Pre Procedural requirements of Ayurveda Massage

Description

This Occupational Standard describes the knowledge, understanding and skills required by an individual to meet pre procedural requirements of Ayurveda Massage

Scope

The scope covers the following:

• Pre-Procedural requirements

Elements and Performance Criteria

Pre-Procedural requirements

To be competent, the user/individual on the job must be able to:

- **PC1.** wear Personal Protective Equipment (PPE)
- PC2. maintain conducive ambience, environment and cleanliness in the set up
- PC3. introduce oneself to the client and communicate in a way to reflect gender sensitivity
- **PC4.** empathize with Persons with Disability (PwD)
- PC5. encourage the client to ask questions, seek advice and express any concerns
- **PC6.** maintain client's privacy
- **PC7.** assist client in maintaining position for massage and draping as per the instructions
- **PC8.** collect equipment and materials required for conducting massage and are suitable for use
- **PC9.** ensure that personal articles of the individual are taken and kept secured as per organizational policies

Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

- **KU1.** procedures for safe practice
- **KU2.** relevant Workplace Health and Safety (WHS) legislation
- **KU3.** own role, expectations and responsibilities
- **KU4.** professional standards and codes of practice for the area of work
- **KU5.** PwD laws/schemes/Acts/Provisions
- **KU6.** the history, principles and development of Ayurveda massage
- **KU7.** types of Ayurvedic massage
- **KU8.** the effect of ayurvedic massage as per mechanical, physiological, psychological and reflex effects
- **KU9.** basic structure and function of human body

Generic Skills (GS)





User/individual on the job needs to know how to:

- **GS1.** write messages, notes and short descriptive text with reasonable accuracy for easy interpretation of the information
- **GS2.** read documents and information displayed at the workplace
- GS3. communicate effectively with co-workers and others
- **GS4.** plan day to day tasks related to massage for optimum productivity





Assessment Criteria

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
Pre-Procedural requirements	94	100	30	50
PC1. wear Personal Protective Equipment (PPE)	-	-	-	-
PC2. maintain conducive ambience, environment and cleanliness in the set up	-	-	-	-
PC3. introduce oneself to the client and communicate in a way to reflect gender sensitivity	-	-	-	-
PC4. empathize with Persons with Disability (PwD)	-	-	-	-
PC5. encourage the client to ask questions, seek advice and express any concerns	-	-	-	-
PC6. maintain client's privacy	-	-	-	-
PC7. assist client in maintaining position for massage and draping as per the instructions	-	-	-	-
PC8. collect equipment and materials required for conducting massage and are suitable for use	-	-	-	-
PC9. ensure that personal articles of the individual are taken and kept secured as per organizational policies	-	-	-	-
NOS Total	94	100	30	50





National Occupational Standards (NOS) Parameters

NOS Code	HSS/N3613
NOS Name	Pre Procedural requirements of Ayurveda Massage
Sector	Healthcare
Sub-Sector	AYUSH
Occupation	Ayurveda Therapy
NSQF Level	3
Credits	1
Version	4.0
Next Review Date	NA

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Oualification Pack



HSS/N3614: Carry out Ayurvedic Massage

Description

This Occupational Standard describes the knowledge, understanding and skills required by an individual to conduct ayurvedic massage and meet the post procedural requirements

Scope

The scope covers the following:

Procedural and Post procedural requirements

Elements and Performance Criteria

Procedural and post procedural requirements

To be competent, the user/individual on the job must be able to:

- **PC1.** drape client to expose only the part of the body being worked on
- **PC2.** apply massage techniques according to orders and prescriptions
- **PC3.** make appropriate adjustments during massage to meet any changing needs.
- **PC4.** utilize massage mediums, coverings and supports as and when required
- PC5. always respect client boundaries at all times
- **PC6.** seek client feedback as per his/her comfortability
- **PC7.** check the client's well-being throughout and give reassurance where needed.
- **PC8.** seek help and support from other colleagues in case needed
- **PC9.** inform to appropriate authority/professionals in case of any concern arise during massage
- PC10. maintain client privacy
- **PC11.** clean the client after massage of any excess oil etc
- **PC12.** provide clean clothes to the client as per organizational policies
- PC13. handover personal belongings to the client as per organizational policies and procedures
- **PC14.** provide clear and accurate information with regard to any relevant aftercare and self-care
- **PC15.** complete and maintain records in accordance with professional and legal requirements

Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

- **KU1.** procedures for safe practice
- **KU2.** relevant Workplace Health and Safety (WHS) legislation
- **KU3.** own role, expectations and responsibilities
- **KU4.** professional standards and codes of practice for the area of work
- **KU5.** PwD laws/schemes/Acts/Provisions
- **KU6.** types of presenting conditions including emotional/stress related conditions, muscular over/under use, muscular spasm, muscular imbalance, long-term illness, terminal illness





- **KU7.** the importance of maintaining correct posture
- **KU8.** massage techniques, pressures and rhythms
- **KU9.** benefits of massage, including: relaxation/invigoration, relieve tension, improved range of movement and flexibility, improved skin condition, improved systemic function, improved sleep patterns, pain reduction, injury prevention, improved circulation
- **KU10.** how to work with clients to determine the appropriate actions
- **KU11.** how to evaluate the effectiveness of the massage
- **KU12.** the procedures for record keeping in accordance with legal and professional requirements
- **KU13.** how the psychological and emotional balance, as well as diet and lifestyle of the individual, can affect their health and well being
- KU14. importance of maintaining records and documentation

Generic Skills (GS)

User/individual on the job needs to know how to:

- **GS1.** write messages, notes and short descriptive text with reasonable accuracy for easy interpretation of the information
- **GS2.** read documents and information displayed at the workplace
- **GS3.** communicate effectively with co-workers and others
- **GS4.** plan day to day tasks related to ayurvedic massage for optimum productivity





Assessment Criteria

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
Procedural and post procedural requirements	140	100	60	100
PC1. drape client to expose only the part of the body being worked on	-	-	-	-
PC2. apply massage techniques according to orders and prescriptions	-	-	-	-
PC3. make appropriate adjustments during massage to meet any changing needs.	-	-	-	-
PC4. utilize massage mediums, coverings and supports as and when required	-	-	-	-
PC5. always respect client boundaries at all times	-	-	-	-
PC6. seek client feedback as per his/her comfortability	-	-	-	-
PC7. check the client's well-being throughout and give reassurance where needed.	-	-	-	-
PC8. seek help and support from other colleagues in case needed	-	-	-	-
PC9. inform to appropriate authority/professionals in case of any concern arise during massage	-	-	-	-
PC10. maintain client privacy	-	-	-	<u>-</u>
PC11. clean the client after massage of any excess oil etc	-	-	-	-
PC12. provide clean clothes to the client as per organizational policies	-	-	-	-
PC13. handover personal belongings to the client as per organizational policies and procedures	-	-	-	-
PC14. provide clear and accurate information with regard to any relevant aftercare and selfcare	-	-	-	-
PC15. complete and maintain records in accordance with professional and legal requirements	-	-	-	-





Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks	
NOS Total	140	100	60	100	





National Occupational Standards (NOS) Parameters

NOS Code	HSS/N3614
NOS Name	Carry out Ayurvedic Massage
Sector	Healthcare
Sub-Sector	AYUSH
Occupation	Ayurveda Therapy
NSQF Level	3
Credits	5
Version	4.0
Next Review Date	NA

Healthcare Sector Skill Counci

Oualification Pack



HSS/N3608: Assist in post procedure compliances of panchakarma session

Description

This Occupational Standard describes the knowledge, understanding and skills required by an individual to carry out post procedure requirement such as cleaning of client/set up/equipment and re-setting up of unit for next session

Scope

The scope covers the following:

• Post procedure requirement of client and unit

Elements and Performance Criteria

Post procedure requirement of client and unit

To be competent, the user/individual on the job must be able to:

- **PC1.** maintain client's privacy
- PC2. clean the client's body as per organizational policies
- **PC3.** handover client's articles such as jewelry, clothes and other valuables to client or relatives as per organizational policies
- **PC4.** orient client about do's and don'ts of related panchakarma session as per prescriptions/orders
- **PC5.** maintain records and reports of the session
- **PC6.** clean/ disinfect/ sterilize panchakarma set up and equipments as per the organization policies and procedures
- **PC7.** pack and store equipments, materials and consumables used as per organizational policies and SOPs
- **PC8.** check linen for grease, stains, damage and maintain record as per organizational policy
- **PC9.** segregate rejected linen for wash or condemning as per organizational policy
- **PC10.** organize documents, stationery, equipment and accessories as per work flow
- **PC11.** check that all equipment and accessories are in working condition and safe to operate for next session
- **PC12.** report any malfunction, damage, shortage of stock, missing item or sub-optimal performance to appropriate authority as per standard procedure

Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

- **KU1.** procedures for safe practice
- **KU2.** relevant Workplace Health and Safety (WHS) legislation
- **KU3.** norms set by accreditation agencies for panchakarma units





KU4. relevant Indian hospital standards, regulations and guidelines

KU5. standard operating procedures for cleaning panchakarma unit

KU6. suitable cleaning agents and methods of cleaning

KU7. after care or cleaning procedure of client

KU8. safe practices while handling/cleaning articles and linen

KU9. escalation protocols in case of non-compliances

KU10. donning and doffing of Personal Protective Equipment (PPE)

Generic Skills (GS)

User/individual on the job needs to know how to:

- **GS1.** write messages, notes and short descriptive text with reasonable accuracy for easy interpretation of the information
- **GS2.** read documents and information displayed at the workplace
- GS3. communicate effectively with co-workers and others
- GS4. plan day to day tasks related to Panchkarma procedures for optimum productivity





Assessment Criteria

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
Post procedure requirement of client and unit	86	60	60	40
PC1. maintain client's privacy	-	-	-	-
PC2. clean the client's body as per organizational policies	-	-	-	-
PC3. handover client's articles such as jewelry, clothes and other valuables to client or relatives as per organizational policies	-	-	-	-
PC4. orient client about do's and don'ts of related panchakarma session as per prescriptions/orders	-	-	-	-
PC5. maintain records and reports of the session	-	-	-	_
PC6. clean/ disinfect/ sterilize panchakarma set up and equipments as per the organization policies and procedures	-	-	-	-
PC7. pack and store equipments, materials and consumables used as per organizational policies and SOPs	-	-	-	-
PC8. check linen for grease, stains, damage and maintain record as per organizational policy	-	-	-	_
PC9. segregate rejected linen for wash or condemning as per organizational policy	-	-	-	_
PC10. organize documents, stationery, equipment and accessories as per work flow	-	-	-	<u>-</u>
PC11. check that all equipment and accessories are in working condition and safe to operate for next session	-	-	-	-
PC12. report any malfunction, damage, shortage of stock, missing item or sub-optimal performance to appropriate authority as per standard procedure	-	-	-	-
NOS Total	86	60	60	40





National Occupational Standards (NOS) Parameters

NOS Code	HSS/N3608
NOS Name	Assist in post procedure compliances of panchakarma session
Sector	Healthcare
Sub-Sector	AYUSH
Occupation	Ayurveda Therapy
NSQF Level	3
Credits	3
Version	4.0
Next Review Date	NA

Healthcare Sector Skill Counci

Oualification Pack



HSS/N9624: Maintain a safe and secure working environment

Description

This OS unit is about the ensuring a safe and secure working environment

Scope

The scope covers the following:

Workplace safety and security

Elements and Performance Criteria

Workplace safety and security

To be competent, the user/individual on the job must be able to:

- PC1. identify potential hazards of safe work practices
- PC2. use various hospital codes for emergency situations
- **PC3.** comply with safety, and security procedures within the defined scope of competence and authority
- PC4. provide Basic Life Support (BLS) and first aid whenever applicable under defined scope of work
- PC5. follow organizations' procedures related to any emergency efficiently
- **PC6.** report any identified breaches in health, safety, and security procedures to the designated person
- **PC7.** complete any health and safety records accurately

Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

- **KU1.** the importance of health, safety, and security in the workplace
- **KU2.** how to identify safety and security hazards
- **KU3.** the importance of identifying individual responsibilities in relation to maintaining workplace safety and security requirements
- **KU4.** the relevant up-to-date information on safety, and security that applies to the workplace
- **KU5.** how to report any emergency
- **KU6.** various hospital codes for emergency situations
- **KU7.** how to create safety records and maintain them
- KU8. concept of first aid and BLS
- **KU9.** the importance of raising alarm about hazards for safety of others

Generic Skills (GS)

User/individual on the job needs to know how to:





- **GS1.** read and understand organization policies and procedures
- **GS2.** prepare status and progress reports
- GS3. communicate information (for example, facts, ideas, or messages) in a brief, clear, and
 - · organized manner
- **GS4.** make decisions pertaining to the area of work
- **GS5.** plan for safety of the work environment
- **GS6.** identify hazards, evaluate possible solutions and suggest effective solutions
- **GS7.** analyze the seriousness of hazards





Assessment Criteria

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
Workplace safety and security	10	10	-	10
PC1. identify potential hazards of safe work practices	-	-	-	-
PC2. use various hospital codes for emergency situations	-	-	-	-
PC3. comply with safety, and security procedures within the defined scope of competence and authority	-	-	-	-
PC4. provide Basic Life Support (BLS) and first aid whenever applicable under defined scope of work	-	-	-	-
PC5. follow organizations' procedures related to any emergency efficiently	-	-	-	-
PC6. report any identified breaches in health, safety, and security procedures to the designated person	-	-	-	-
PC7. complete any health and safety records accurately	-	-	-	-
NOS Total	10	10	-	10





National Occupational Standards (NOS) Parameters

NOS Code	HSS/N9624
NOS Name	Maintain a safe and secure working environment
Sector	Healthcare
Sub-Sector	Generic
Occupation	Generic
NSQF Level	4
Credits	1
Version	2.0
Last Reviewed Date	03/05/2023
Next Review Date	03/05/2026
NSQC Clearance Date	03/05/2023

Assessment Guidelines and Assessment Weightage

Assessment Guidelines

1. Criteria for assessment for each Qualification Pack will be created by the Sector Skill Council. Each Performance Criteria (PC) will be assigned marks proportional to its importance in NOS. SSC will also

lay down proportion of marks for Theory and Skills Practical for each PC.

- 2. The assessment for the theory part will be based on knowledge bank of questions created by the SSC.
- 3. Individual assessment agencies will create unique question papers for theory part for each candidate at each examination/training center (as per assessment criteria below).
- 4. Individual assessment agencies will create unique evaluations for skill practical for every student at each examination/ training center based on these criteria.
- 5. In case of unsuccessful completion, the trainee may seek reassessment on the Qualification Pack

Minimum Aggregate Passing % at QP Level: 70

(**Please note**: Every Trainee should score a minimum aggregate passing percentage as specified above, to successfully clear the Qualification Pack assessment.)





Assessment Weightage

Compulsory NOS

National Occupational Standards	Theory Marks	Practical Marks	Project Marks	Viva Marks	Total Marks	Weightage
DGT/VSQ/N0101.Employability Skills (30 Hours)	20	30	0	0	50	10
HSS/N3613.Pre Procedural requirements of Ayurveda Massage	94	100	30	50	274	25
HSS/N3614.Carry out Ayurvedic Massage	140	100	60	100	400	35
HSS/N3608.Assist in post procedure compliances of panchakarma session	86	60	60	40	246	25
HSS/N9624.Maintain a safe and secure working environment	10	10	-	10	30	5
Total	350	300	150	200	1000	100





Acronyms

NOS	National Occupational Standard(s)
NSQF	National Skills Qualifications Framework
QP	Qualifications Pack
TVET	Technical and Vocational Education and Training





Glossary

Sector	Sector is a conglomeration of different business operations having similar business and interests. It may also be defined as a distinct subset of the economy whose components share similar characteristics and interests.
Sub-sector	Sub-sector is derived from a further breakdown based on the characteristics and interests of its components.
Occupation	Occupation is a set of job roles, which perform similar/ related set of functions in an industry.
Job role	Job role defines a unique set of functions that together form a unique employment opportunity in an organisation.
Occupational Standards (OS)	OS specify the standards of performance an individual must achieve when carrying out a function in the workplace, together with the Knowledge and Understanding (KU) they need to meet that standard consistently. Occupational Standards are applicable both in the Indian and global contexts.
Performance Criteria (PC)	Performance Criteria (PC) are statements that together specify the standard of performance required when carrying out a task.
National Occupational Standards (NOS)	NOS are occupational standards which apply uniquely in the Indian context.
Qualifications Pack (QP)	QP comprises the set of OS, together with the educational, training and other criteria required to perform a job role. A QP is assigned a unique qualifications pack code.
Unit Code	Unit code is a unique identifier for an Occupational Standard, which is denoted by an 'N'
Unit Title	Unit title gives a clear overall statement about what the incumbent should be able to do.
Description	Description gives a short summary of the unit content. This would be helpful to anyone searching on a database to verify that this is the appropriate OS they are looking for.
Scope	Scope is a set of statements specifying the range of variables that an individual may have to deal with in carrying out the function which have a critical impact on quality of performance required.
Knowledge and Understanding (KU)	Knowledge and Understanding (KU) are statements which together specify the technical, generic, professional and organisational specific knowledge that an individual needs in order to perform to the required standard.





Organisational Context	Organisational context includes the way the organisation is structured and how it operates, including the extent of operative knowledge managers have of their relevant areas of responsibility.
Technical Knowledge	Technical knowledge is the specific knowledge needed to accomplish specific designated responsibilities.
Core Skills/ Generic Skills (GS)	Core skills or Generic Skills (GS) are a group of skills that are the key to learning and working in today's world. These skills are typically needed in any work environment in today's world. These skills are typically needed in any work environment. In the context of the OS, these include communication related skills that are applicable to most job roles.
Electives	Electives are NOS/set of NOS that are identified by the sector as contributive to specialization in a job role. There may be multiple electives within a QP for each specialized job role. Trainees must select at least one elective for the successful completion of a QP with Electives.
Options	Options are NOS/set of NOS that are identified by the sector as additional skills. There may be multiple options within a QP. It is not mandatory to select any of the options to complete a QP with Options.