



QUALIFICATIONS PACK - OCCUPATIONAL STANDARDS FOR ALLIED HEALTHCARE

What are Occupational Standards(OS)?

OS describe what individuals need to do, know and understand in order to carry out a particular job role or function

OS are performance standards that individuals must achieve when carrying out functions in the workplace, together with specifications of the underpinning knowledge and understanding

Contact Us:

Healthcare Sector Skill Council 711, 7th Floor, DLF Tower A, Jasola Distric Centre, New Delhi – 110025, Ph : 011-40505850 Email ID info@healthcare-ssc.in



Contents

L.	Introduction and Contacts	Page no.01
2.	Qualifications Pack	Page no.01
3.	OS Units	Page no.03
1.	Glossary of Key Terms	.Page no.05
5.	Assessment Criteria	.Page no.44

Introduction

Qualifications Pack- Anaesthesia Technician

SECTOR: HEALTHCARE SUB-SECTOR: Allied Healthcare & Paramedics

OCCUPATION: Anaesthesia Technician

REFERENCE ID: HSS/Q2501

ALIGNED TO: NCO-2004/NIL

Anaesthesia Technician: Paramedical professional working in hospital settings and an integral part of the anaesthesia patient care team. Also known as anaesthetic technician.

Brief Job Description: Individuals in this job provide support to anaesthesia providers in the acquisition, preparation and application of the equipment and supplies required for the administration of anaesthesia.

Personal Attributes: The job requires individuals to be capable of a level of selfdirection and supervision which is commensurate with their training. These individuals should be comfortable of working in critical and emergency settings and available to odd hours.







Job Details

Qualifications Pack Code		HSS/Q2501	
Job Role		Anaesthesia Technician	
Credits (NSQF)	TBD	Version number	1.0
Sector	Health	Drafted on	12/05/2013
Sub-sector	Allied Health & Paramedics	Last reviewed on	22/05/2013
Occupation	Anaesthesia Technician	Next review date	10/12/2016
NSQC Clearance on		18/05/2016	

Job Role	Anaesthesia Technician	
Role Description	Provide support to licensed anaesthesia providers in the acquisition, preparation and application of the equipment and supplies required for the administration of anaesthesia	
NSQF level	4	
Minimum Educational Qualifications*	Class XII in Science	
Maximum Educational Qualifications*	Not Applicable	
Training (Suggested but not mandatory)	Relevant professional qualification	
Minimum Job Entry Age	18 years	
Experience	Not Applicable	
Applicable National Occupational Standards (NOS)	 Compulsory: HSS/N2501: Assist licensed anaesthesia provider in different care settings HSS/N2502Prepare and manage anaesthesia room HSS/N2503: Maintenance of Equipment HSS/N2504: Administrative and other Duties HSS/N9603: Act within the limits of one's competence and authority HSS/N9606: Maintain a safe, healthy, and secure working Environment HSS/N9607: Practice Code of conduct while performing duties HSS/N9609: Follow biomedical waste disposal protocols HSS/N9610: Follow infection control policies and procedures 	





	10. HSS.N9611: Monitor and assure quality
	Optional N.A
Performance Criteria	As described in the relevant OS units

Keywords /Terms	Description	
Core Skills/Generic Skills	Core Skills or Generic Skills are a group of skills that are essential to learning and working in today's world. These skills are typically needed in any work environment. In the context of the OS, these include communication related skills that are applicable to most job roles.	(
Description	Description gives a short summary of the unit content. This would be helpful to anyone searching on a database to verify that this is the appropriate OS they are looking for.	
Function	Function is an activity necessary for achieving the key purpose of the sector, occupation, or area of work, which can be carried out by a person or a group of persons. Functions are identified through functional analysis and form the basis of OS.	
Job role	Job role defines a unique set of functions that together form a unique employment opportunity in an organisation.	
Knowledge and Understanding	Knowledge and Understanding are statements that together specify the technical, generic, professional and organisational specific knowledge that an individual needs in order to perform to the required standard.	
Licensed Anaesthesia Provider	A licensed medical practitioner trained in anaesthesia medicine.	
Occupation	Occupation is a set of job roles, which perform similar/related set of functions in an industry.	
National Occupational Standards (NOS)	NOS are Occupational Standards that apply uniquely in the Indian context.	
Occupational Standards (OS)	OS specify the standards of performance an individual must achieve when carrying out a function in the workplace, together with the knowledge and understanding they need to meet that standard consistently. Occupational Standards are applicable both in the Indian and global contexts.	
Organisational Context	Organisational Context includes the way the organisation is structured and how it operates, including the extent of operative knowledge managers have of their relevant areas of responsibility.	
Performance Criteria	Performance Criteria are statements that together specify the standard of performance required when carrying out a task.	
Qualifications Pack Code	Qualifications Pack Code is a unique reference code that identifies a qualifications pack.	_





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Qualifications Pack(QP)	Qualifications Pack comprises the set of OS, together with the educational, training and other criteria required to perform a job role. A Qualifications Pack is assigned a unique qualification pack code.
Scope	Scope is the set of statements specifying the range of variables that an individual may have to deal with in carrying out the function which have a critical impact on the quality of performance required.
Sector	Sector is a conglomeration of different business operations having similar businesses and interests. It may also be defined as a distinct subset of the economy whose components share similar characteristics and interests.
Sub-functions	Sub-functions are sub-activities essential to fulfil the achieving the objectives of the function.
Sub-sector	Sub-sector is derived from a further breakdown based on the characteristics and interests of its components.
Technical Knowledge	Technical Knowledge is the specific knowledge needed to accomplish specific designated responsibilities.
Unit Code	Unit Code is a unique identifier for an OS unit, which can be denoted with 'N'.
Unit Title	Unit Title gives a clear overall statement about what the incumbent should be able to do.
Vertical	Vertical may exist within a sub-sector representing different domain areas or the client industries served by the industry.
Keywords /Terms	Description
CME	Continuing medical education
ECG	Electrocardiogram
ER	Emergency room
ICU	Intensive care unit
LAP	Licensed anaesthesia provider
MAC	Monitored anaesthesia care
MHRD	Ministry of human resource development
NOS	National Occupational Standard(s)
ОВ	Obstetrics suite
OR	Operating room
OS	Occupational Standards
PACU	Post anaesthesia care unit
QP	Qualification Pack
RN	Registered nurse





Assist licensed anaesthesia provider in different care settings

National Occupational Standard



Overview

This Occupational Standard describes the knowledge, understanding and skills required of an Anaesthesia Technician to assist licensed anaesthesia provider in acquisition, preparation and application of the equipment and supplies required for the administration of anaesthesia.



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HSS/N2501

Assist licensed anaesthesia provider in different care settings

Unit Code	HSS/N2501
Unit Title	Assist licensed anaesthesia provider in different care settings
(Task) Description	This OS unit is about the tasks involved in performing functions across different care settings to assist a licensed anaesthesia provider.
Scope	 This unit/task covers the following: Functioning in different care settings Duties to be performed under direct supervision of licensed anaesthesia practitioner Requisite Knowledge about guidelines, policies and anaesthesia care
Performance Criteria(P	C) w.r.t. the Scope
Element	Performance CriteriaTo be competent, the user/individual on the job must be able to:PC1. Perform duties under the direct supervision of a LAP or a registered nurse(RN)PC2. Demonstrate understanding of different anaesthesia techniques and theirpreparatory requirementsPC3. Work in different care settings including the operating room (OR), obstetricssuite (OB), interventional and/or diagnostic radiology, Post anaesthesia care unit(PACU), intensive care unit (ICU), CATH LAB, emergency room (ER), endoscopy,dental suites, ambulatory surgery suites, animal and research laboratoriesPC4. Demonstrate practical knowledge in the area of anaesthesia medicine
Knowledge and Unders A. Organizational Context (Knowledge of the company / organization and its processes)	The user/individual on the job needs to know and understand: KA1. The organisational policies and procedures KA2. Safety requirements set by accreditation agencies or statutory bodies KA3. Biologic hazards, infection control, and standard precautions KA4. How to communicate effectively with other care givers
B. Technical Knowledge	The user/individual on the job needs to know and understand: KB1. The sterile techniques and the principals of aseptic practice KB2. The different types and indications for local, monitored anaesthesia care (MAC), regional and general anaesthesia KB3. The basics of anatomy and physiology as it applies to anaesthesia medicine KB4. Basic understanding of all the human systems KB5. The practical knowledge about: a. Patient assessment and evaluation b. Transport c. Patient positioning d. Insertion of intravenous and other invasive lines, e. Airway management KB6. Assists and anticipates needs of licensed anaesthesia providers in invasive monitor insertion and procedures such as pulmonary artery catheter, central venous access, regional anaesthesia, fibrotic intubation and is familiar with the ASA (Difficult Airway Algorithm)





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HSS/N2501

Assist licensed anaesthesia provider in different care settings

	KB7. Anticipates and plans for emergency needs of LAP in obstetrics setting.
Skills (S)	
A. Core Skills/	Writing Skills
Generic Skills	The user/ individual on the job needs to know and understand how to: SA1. Write in error free medical terms in English language SA2. Maintain clinical records as specified by the licensed anaesthesia provider
	Reading Skills
	The user/individual on the job needs to know and understand how to: SA3. Read instructions for operating equipment within the care setting SA4. Read instructions and expiry dates of consumables and disposables SA5. Read communication regarding organizational and statutory compliances applicable to anaesthesia medicine SA6. Read instructions and communications provided by the LAP or RN
	Oral Communication (Listening and Speaking skills)
	The user/individual on the job needs to know: SA7. At least one local language to communicate with the patient/patient relatives
B. Professional Skills	Decision Making
	The user/individual on the job needs to know and understand how to: SB1. Manage a patient and assist a LAP depending upon: • The care setting • The type of anaesthesia • The type of procedure being performed Plan and Organize The user/individual on the job needs to know and understand how to:
	SB2. Plan patient care regimen depending upon the patient condition, anaesthesia type, type of procedure or as per LAPs instruction SB3. Arrange equipment, accessories, consumables and other resources to prepare for any contingencies that may arise before, during or after the procedure Customer Centricity
	The user/individual on the job needs to know and understand: SB4. How to uphold and protect the rights of the patient and maintain confidentiality SB5. Limitations of the role and practice area and seek instructions from LAP or RN as required Problem Solving
	The user/individual on the job needs to be able to: SB6. Manage operation and troubleshooting of anaesthesia delivery systems and ancillary devices Analytical Thinking
	The user/individual on the job needs to know and understand how to: SB7. Relate their technical knowledge with the care setting and patient condition to understand priorities and promptly assist the LAP in delivering patient care





Assist licensed anaesthesia provider in different care settings

Critical Thinking
The user/individual on the job needs to know and understand how to:
SB8. Apply, analyse, and evaluate the information gathered from observation,
experience, reasoning, or communication, as a guide to thought and action

NOS Version Control

NOS Code		HSS/N2501	
Credits (NSQF)	TBD	Version number	1.0
Industry	Health	Drafted on	12/05/13
Industry Sub-sector	Allied Health and Paramedics	Last reviewed on	24/07/13
Occupation	Anaesthesia Technician	Next review date	24/12/16





Prepare and manage anaesthesia room

National Occupational Standard



Overview

This Occupational Standard describes the knowledge, understanding and skills required of an Anaesthesia Technician for preparation of patient, management of equipment and anaesthesia delivery systems before, during and after Anaesthesia.



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HSS/N2502

Prepare and manage anaesthesia room

Unit Code	HSS/N2502
Unit Title	Prepare and manage anaesthesia room
(Task)	
Description	This OS unit is about functions to be performed relating to preparation and management of patient and anaesthesia room before, during and after anaesthesia
Scope	 This unit/task covers the following: Monitoring of the patient before, during and after anaesthesia Patient preparation for anaesthesia Asepsis and infection control procedures Inventory and supply management for anaesthesia room Managing hazards
Performance Criteria(Pe	C) w.r.t. the Scope
Element	Performance Criteria
	To be competent, the user/individual on the job must be able to: PC1. Understand medical terminologies related to anaesthesia care PC2. Demonstrate knowledge and best practices of basic patient care PC3. Perform clinical duties in complex medical situations PC4. Demonstrate knowledge about infection control and personal protective devices PC5. Operate anaesthesia delivery system and associated equipment PC6. Manage supplies and inventories PC7. Understand the limitations of the role and practice area
Knowledge and Unders	tanding (K)
A. Organizational Context (Knowledge of the company / organization and its processes)	The user/individual on the job needs to know and understand: KA1. Organisational/ hospital policies and best practices KA2. Safety requirements set by accreditation agencies or statutory bodies KA3. Biologic hazards, infection control, and standard precautions KA4. How to communicate effectively with other care givers KA5. Various anaesthesia room equipment & supply requirements and indenting Procedures
B. Technical Knowledge	The user/individual on the job needs to know and understand: KB1. The Sterile technique and the principals of aseptic practice KB2. The different type and indications for administration of local, monitored anaesthesia care (MAC), regional and general anaesthesia KB3. The anatomy and physiology as it applies to anaesthesia medicine KB4. A working knowledge of all human systems KB5. The practical knowledge about: a. Patient assessments and evaluation b. Transport c. Patient positioning d. Insertion of intravenous and other invasive lines e. Airway management KB6. Inventory and stock management best practices and basic concepts KB7. Common equipment functioning errors and maintenance







Prepare and manage anaesthesia room

Skills (S)				
A. Core Skills/	Writing Skills			
Generic Skills	The user/ individual on the job needs to know and understand how to: SA1. Write error free medical terms in English language SA2. Maintain clinical records as specified by the licensed anaesthesia provider SA3. Maintain records related to supplies and consumables with expiry dates SA4. Maintain Material Safety Data Sheets (MSDS) for hazardous material Reading Skills			
	The user/individual on the job needs to know and understand how to: SA5. Read instructions for operating equipment within the care setting SA6. Read instructions and expiry date of consumables and disposables SA7. Read organisational and statutory compliances applicable to anaesthesia Medicine			
	Oral Communication (Listening and Speaking skills)			
	The user/individual on the job needs to know and understand how to: SA8. Speak in clear and technical language so as to communicate information promptly to other care givers within the team SA9. Use anaesthesia related medical terms during communication SA10. Speak at least one local language to be able to communicate with the patient/patient relatives			
B. Professional Skills	Decision Making			
	The user/individual on the job needs to know and understand how to: SB1. Manage patient and assist a LAP depending upon: a. The care setting b. The type of anaesthesia c. The type of procedure being performed SB2. Manage inventories and supplies to avoid stock outs Plan and Organize			
	The user/individual on the job needs to know and understand how to: SB3. Plan and aid in preparation of patient for major invasive monitoring and/ or complex cases including but not limited to placement of BP cuff, ECG leads, Pulse Oximeter, positioning, draping and prepping SB4. Plan and set operating Room/ anaesthesia room for cases according to restrictions/ best practices like preparation of laryngoscope and intubation equipment, IV solution and tubing set-up and set up of IV warming devices SB5. Plan and maintain departmental supply stock consistent with departmental demand SB6. Plan for anaesthesia equipment and supplies Customer Centricity			
	The user/individual on the job needs to know and understand how to: SB7. Uphold and protect the rights of the patient and maintain confidentiality SB8. Understand limitations of the role and practice area and seek instructions from LAP or RN as required SB9. Prepare and manage anaesthesia room as per the specific requirement of patient's medical/clinical condition			
	Problem Solving			





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HSS/N2502

Prepare and manage anaesthesia room

The user/individual on the job needs to know and understand how to: SB10. Manage operation and troubleshooting of anaesthesia delivery systems and ancillary devices SB11. Contribute towards making suggestions to reduce/control costs associated
with anaesthesia procedures
Analytical Thinking
The user/individual on the job needs to know and understand how to: SB12. Relate their technical knowledge with the care settings and patient condition to understand priorities and promptly assist the LAP in delivering patient care
Critical Thinking
The user/individual on the job needs to know and understand how to: SB13. Apply, analyse, and evaluate the information gathered from observation, experience, reasoning, or communication, as a guide to thought and action

NOS Version Control			
NOS Code		HSS/N 2 502	
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Industry Sub-sector	Allied Health and Paramedics	Last reviewed on	24/07/13
Occupation	Anaesthesia Technician	Next review date	24/12/16
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National Skill Development Corporation

Maintenance of equipment

National Occupational Standard



Overview

This Occupational Standard describes the knowledge, understanding and skills required of an Anaesthesia Technician for maintenance and operating anaesthesia equipment and accessories including anaesthesia delivery system, monitors and other accessories.





Maintenance of equipment

Unit Code	HSS/N2503
Unit Title (Task)	Maintenance of equipment
Description	This OS unit is about maintenance and operating anaesthesia equipment and accessories.
Scope	 This unit/task covers the following: Structure, function and care of all components of anaesthesia delivery systems First level maintenance of Anaesthesia equipment Maintenance and function of ancillary equipment and anaesthesia equipment
Performance Criteria(P	C) w.r.t. the Scope
Element	Performance CriteriaTo be competent, the user/individual on the job must be able to:PC1. Perform first level maintenance of anaesthesia equipment and ancillaryequipmentPC2. Understand the function and structure of anaesthesia delivery system indifferent settingsPC3. Understand the usage protocols for different anaesthesia gasesPC4. Perform storage and safe handling of bulk and cylinder gases
Knowledge and Unders	
A. Organizational Context (Knowledge of the company / organization and its processes)	The user/individual on the job needs to know and understand: KA1. Organisational/ hospital policies and safe handling practices KA2. The safety requirements set by accreditation agencies or statutory bodies KA3. Biologic hazards, infection control, and standard precautions KA4. Maintenance protocols- preventive and breakdown KA5. Anaesthesia equipment specifications and spare part fittings
B. Technical Knowledge	The user/individual on the job needs to know and understand: KB1. Different type of anaesthesia gases, indication for their use and equipment involved KB2. Principles and processes of performing equipment maintenance KB3. Practical knowledge about corrective action in case of equipment breakdown
Skills (S)	
A. Core Skills/ Generic Skills	Writing Skills The user/ individual on the job needs to know and understand how to: SA1. Write in English language with error free writing of medical terms SA2. Maintain preventive and breakdown maintenance records of anaesthesia equipment SA3. Maintain records of spare parts and accessories of anaesthesia equipment System Reading Skills The user/individual on the job needs to know and understand how to: SA4. Read instructions about maintenance of equipment as specified by the vendor





Maintenance of equipment

	SA5. Read instructions for replacement of certain components of the anaesthesia
	system SA6. Read organisational and statutory compliances applicable to anaesthesia
	medicine
	Oral Communication (Listening and Speaking skills)
	The user/individual on the job needs to know and understand how to:
	SA7. Speak in English language clearly so as to communicate information promptly to other care givers within the team
	SA8. Error free pronounce anaesthesia related medical terms
B. Professional Skills	Decision Making
	The user/individual on the job needs to know and understand how to: SB1. Identify equipment related issues and inform appropriate authorities about
	the possible complications
	SB2. Contribute towards decisions regarding replacement of equipment and spare
	parts based on experience
	Plan and Organize
	The user/individual on the job needs to know and understand:
	SB3. How to maintain availability of functioning equipment in operating rooms and
	other care setting.
	SB4. The requirement of regular maintenance checks for anaesthesia delivery
	system equipment, scavenger system, gas apalyser, ECG, pulse oximeter and
	rapid infusion devices prior to procedure
	SB5. How to prepare and perform check list validation of key equipment including
	auto-transfusion, Stat lab, ACT, Waste Gas Survey, laser safety, Bronchoscope
	cleaning and sterilization and transfusion administration
	SB6. How to prepare and assemble specialized equipment such as humidification
	units, fiber optic endoscopic equipment, rapid infusion devices/blood warmers, patient warming devices, neuromuscular devices, infusion pumps
	and syringes, balloon pump initial setups and TEE setup
	SB7. How to prepare and assemble transducer lines and equipment necessary for
	invasive pressure monitoring as necessary or requested. Has a working knowledge of
	hemodynamics and can perform cardiac calculations
	Customer Centricity
	The user/individual on the job needs to know and understand how to:
	SB8. Uphold and protect the rights of the patient and maintain confidentiality
	SB9. Prepare and maintain anaesthesia room equipment as per the specific
	requirements of patient's medical/clinical condition
	SB10. Make rational decisions with focus on patient care and quality
	Problem Solving
	The user/individual on the job needs to know and understand how to:
	SB11. Manage operation and troubleshooting of anaesthesia delivery systems and
	ancillary devices
	SB12. Contribute towards making suggestions to reduce/control costs associated
	with anaesthesia procedures
	Analytical Thinking
	The user/individual on the job needs to know and understand how to:
	SB13. Relate their technical knowledge with the care setting and patient condition





Maintenance of equipment

to understand priorities and promptly assist the LAP in delivering patient care
SB14. Recommend on replacements based on a lifecycle approach rather than a
problem solving approach
Critical Thinking
The user/individual on the job needs to know and understand how to:
SB15. Apply, analyse, and evaluate the information gathered from observation,
experience, reasoning, or communication, as a guide to thought and action

NOS Version Control

NOS Code		HSS/N2503	
Credits (NSQF)	TBD	Version number	1.0
Industry	Health	Drafted on	12/05/13
Industry Sub-sector	Allied Health and Paramedics	Last reviewed on	24/07/13
Occupation	Anaesthesia Technician	Next review date	24/12/16







Administrative and Other duties

National Occupational Standard



Overview

This Occupational Standard describes the knowledge and understanding required of an Anaesthesia Technician with reference to performing various administrative functions, contributing to staff training and development and participating in quality improvement and risk management activities..





Administrative and Other duties

Unit Code	HSS/N2504
Unit Title (Task)	Administrative and Other duties
Description	This OS unit is about the administrative and additional duties of an Anaesthesia technician which include contributing to improving quality, performance and education of self and other staff members within the anaesthesia team.
Scope	 This unit/task covers the following: Administrative duties including staff scheduling Participating in quality improvement and risk management activities Participating and contributing to CME activities
Performance Criteria(Pe	C) w.r.t. the Scope
Element	Performance CriteriaTo be competent, the user/individual on the job must be:PC1. Able to perform basic administrative functionsPC2. Able to understand quality improvement process and associated practicesincluding accreditation normsPC3. Aware of training requirements and contribute to knowledge of the team
Knowledge and Unders	
A. Organizational Context (Knowledge of the company / organization and its processes)	The user/individual on the job needs to knowed understand: KA1. Organisational job description KA2. Quality requirements as per accreditation and certification norms applicable to the organisation KA3. Hospital policy regarding educational and CME requirements
B. Technical Knowledge	The user/individual on the job needs to know and understand: KB1. Quality improvement processes KB2. Risk management activities KB3. Basic management principles and practices
Skills (S)	
A. Core Skills/ Generic Skills	Writing SkillsThe user/ individual on the job needs to know and understand how to:SA1. Write in English languageSA2. Prepare staff schedules depending upon the demand, training schedules, staffleave requests etc.SA3. Maintain supporting documentation and quality control documentationSA4. Maintain an authorized user list as per organisation policySA5. Maintain documents and material to certify and train other staffReading SkillsThe user/individual on the job needs to know and understand how to:SA6. Read instructions related to quality and risk management practices applicableSA7. Read instructions regarding development of training material for other staffSA8. Read requests regarding scheduling from other staff members





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HSS/N2504

Administrative and Other duties

	Oral Communication (Listening and Speaking skills)
B. Professional Skills	The user/individual on the job needs to know and understand how to: SA9. Speak in clear and error free language to be able to communicate information promptly to other care givers within the team SA10. Provide training through effective oral communication SA11. Understand staff needs and modify schedules accordingly SA12. Understand instructions given by quality control officer regarding specific quality management protocols for anaesthesia related functions Decision Making
D. Troncissional Skins	
	The user/individual on the job needs to know and understand how to: SB1. Take decisions regarding scheduling of staff to ensure continuity of services SB2. Identify and decide training needs for the staff and self SB3. Take decisions regarding delegation of responsibilities if applicable Plan and Organize
	The user/individual on the job needs to know and understand how to: SB4. Prepare weekly schedule for staff to ensure continued availability SB5. Plan for contingencies related to sick leaves or absenteeism SB6. Plan and design training calendar for staff to update their education related to anaesthesia SB7. Plan and prepare documentations related to accreditation and quality control requirements from time to time
	Customer Centricity
	The user/individual on the job needs to know and understand how to: SB8. Uphold and protect the rights of the patient and maintain confidentiality SB9. Ensure that best practices are followed to improve patient health outcomes and quality of service
	Problem Solving
	The user/individual on the job needs to know and understand how to: SB10. Address to staff storages during peak demand seasons to ensure uninterrupted services SB11. Address to quality improvement related challenges and take corrective actions SB12. Identify training related issue within the team and resolve them promptly Analytical Thinking
	The user/individual on the job needs to know and understand how to: SB13. Relate their technical knowledge regarding people management and quality control to improve overall management of anaesthesia services SB14. Anticipate demand and supply mismatch in advance and take corrective action Critical Thinking
	The user/individual on the job needs to know and understand how to: SB15. Apply, analyse, and evaluate the information gathered from observation, experience, reasoning, or communication, as a guide to thought and action



Administrative and Other duties



NOS Version Control

NOS Code	HSS/N2504		
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Industry	Health	Drafted on	12/05/13
Industry Sub-sector	Allied Health and Paramedics	Last reviewed on	24/07/13
Occupation	Anaesthesia Technician	Next review date	24/12/16







Act within the limits of one's competence and authority

National Occupational Standard



Overview

This Occupational Standard describes the knowledge, understanding, skills required of an Allied Health Professional to recognise the boundaries of the role and responsibilities and working within the level of competence in accordance with legislation, protocols and guidelines.





Act within the limits of one's competence and authority

Unit Code	HSS/N9603
Unit Title (Task)	Act within the limits of one's competence and authority
Description	This OS unit is about recognizing the boundaries of the role and responsibilities and working within the level of competence in accordance with legislation, protocols and guidelines This is applicable to all Allied Health Professionals working in an organised, regulated environment
Scope	 This unit/task covers the following: Acting within the limit of one's competence and authority; Knowing one's job role Knowing one's job responsibility Recognizing the job role and responsibilities of co workers Reference: 'This National Occupational Standard is from the UK Skills for Health suite [SFHGEN63, Act within the limits of your competence and authority] It has been tailored to apply to healthcare in India and has been reproduced with their Permission'.
Performance Criteria(P	C) w.r.t. the Scope
Element	Performance Criteria
Knowledge and Linder	To be competent, the user/individual on the job must be able to: PC1. Adhere to legislation, protocols and guide ines relevant to one's role and field of practice PC2. Work within organisational systems and requirements as appropriate to one's role PC3. Recognise the boundary of one's role and responsibility and seek supervision when situations are beyond one's competence and authority PC4. Maintain competence within one's role and field of practice PC5. Use relevant research based protocols and guidelines as evidence to inform one's practice PC6. Promote and demonstrate good practice as an individual and as a team member at all times PC7. Identify and manage potential and actual risks to the quality and safety of practice PC8. Evaluate and reflect on the quality of one's work and make continuing improvements
Knowledge and Unders	The user/individual on the job needs to know and understand:
A. Organizational Context (Knowledge of the company / organization and its processes)	 KA1. The relevant legislation, standards, policies, and procedures followed in the organization KA2. The medical procedures and functioning of required medical equipment KA3. Role and importance of assisting other healthcare providers in delivering care





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The user/individual on the job needs to know and understand:				
KB1. The boundaries of one's role and responsibilities and other team members				
KB2. The reasons for working within the limits of one's competence and authority				
KB3. The importance of personally promoting and demonstrating good practice				
KB4. The legislation, protocols and guidelines effecting one's work				
KB5. The organisational systems and requirements relevant to one's role				
KB6. The sources of information that can be accessed to maintain an awareness of				
research and developments in one's area of work				
KB7. The difference between direct and indirect supervision and autonomous				
practice, and which combination is most applicable in different circumstances				
KB8. The risks to quality and safety arising from:				
 Working outside the boundaries of competence and authority 				

- Not keeping up to date with best practice 0
- Poor communication
- Insufficient support 0
- Lack of resources 0

KB9. The importance of individual or team compliance with legislation, protocols, and guidelines and organisational systems and requirements KB10. How to Report and minimise risks

KB11. The principle of meeting the organisation's needs, and how this should enable one to recognise one's own limitations and when one should seek support from others

KB12. The processes by which improvements to protocols/guidelines and organisational systems/requirements should be reported

KB13. The procedure for accessing training, learning and development needs for oneself and/or others within one's organisation

KB14. The actions that can be taken to ensure a current, clear and accurate understanding of roles and responsibilities is maintained, and how this affects the way one work as an individual or part of a team

Ski	ills (S)	
Α.	Core Skills/	Writing Skills
Generic Skills		The user/ individual on the job needs to know and understand how to: SA1. Document reports, task lists, and schedules SA2. Prepare status and progress reports SA3. Record daily activities SA4. Update other co-workers Reading Skills
		The user/individual on the job needs to know and understand how to: SA5. Read about changes in legislations and organizational policies SA6. Keep updated with the latest knowledge
		Oral Communication (Listening and Speaking skills)

HSS/N9603

B. Technical

Knowledge

Act within the limits of one's competence and authority





ISS/N9603	Act within the limits of one's competence and authority
	The user/individual on the job needs to know and understand how to: SA7. Discuss task lists, schedules, and work-loads with co-workers
	SA8. Give clear instructions to patients and co-workers
	SA9. Keep patient informed about progress
	SA10. Avoid using jargon, slang or acronyms when communicating with a patient
3. Professional Skills	Decision Making
	The user/individual on the job needs to know and understand how to:
	SB1. Make decisions pertaining to the concerned area of work in relation to job role
	Plan and Organize
	Not applicable
	Customer Centricity
	The user/individual on the job needs to know and understand how to: SB2. Communicate effectively with patients and their family, physicians, and other members of the health care team
	SB3. Be responsive and listen empathetically to establish rapport in a way that promotes openness on issues of concern SB4. Be sensitive to potential cultural differences
	SB5. Maintain patient confidentiality SB6. Respect the rights of the patient(s)
	Problem Solving
	Not applicable
	Analytical Thinking
	Not applicable
	Critical Thinking
	Not applicable

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Act within the limits of one's competence and authority

NOS Version Control

NOS Code	HSS/N9603		
Credits (NSQF)	TBD	Version number	1.0
Industry	Health	Drafted on	12/05/13
Industry Sub-sector	Allied Health and Paramedics	Last reviewed on	24/07/13
Occupation		Next review date	24/12/16







Maintain a safe, healthy, and secure working environment

National Occupational Standard



Overview

This Occupational Standard describes the knowledge, understanding, skills required of an Allied Health Professional to monitor the working environment, and making sure it meets health, safety and security requirements.





Maintain a safe, healthy, and secure working environment

Unit Code		
Unit Title (Task)	Maintain a safe, healthy, and secure working environment	
Description	This OS unit is about monitoring the working environment and ensuring a safe, healthy, secure and effective working conditions This OS unit applies to all Allied Health professionals working within an organised workplace	
Scope This unit covers the following: • Complying the health, safety and security requirements and procedures for Workplace Handling any hazardous situation with safely, competently and within the limits of authority Reporting any hazardous situation and breach in procedures to ensure a shealthy, secure working environment		
Performance Criteria(P	C) w.r.t. the Scope	
Element	Performance Criteria	
	To be competent, the user/ individual on the job must be able to: PC1. Identify individual responsibilities in relation to maintaining workplace health safety and security requirements PC2. Comply with health, safety and security procedures for the workplace PC3. Report any identified breaches in health, safety, and security procedures to the designated person PC4. Identify potential hazards and breaches of safe work practices PC5. Correct any hazards that individual can deal with safely, competently and within the limits of authority PC6. Promptly and accurately report the hazards that individual is not allowed to deal with, to the relevant person and warn other people who may get affected PC7. Follow the organisation's emergency procedures promptly, calmly, and efficiently PC8. Identify and recommend opportunities for improving health, safety, and security to the designated person PC9. Complete any health and safety records legibly and accurately	
Knowledge and Unders	tanding (K)	
A. Organizational Context (Knowledge of the company / organization and its processes)	To be competent, the user/ individual on the job needs to know and understand: KA1. The importance of health, safety, and security in the workplace KA2. The basic requirements of the health and safety and other legislations and regulations that apply to the workplace KA3. The person(s) responsible for maintaining healthy, safe, and secure workplace KA4. The relevant up-to-date information on health, safety, and security that applies to the workplace KA5. How to report the hazard KA6. The responsibilities of individual to maintain safe, healthy and secure workplace	





HSS/N9606	Maintain a safe, healthy, and secure working environment
B. Technical Knowledge	To be competent, the user / individual on the job needs to know and understand: KB1. Requirements of health, safety and security in workplace KB2. How to create safety records and maintaining them KB3. The importance of being alert to health, safety, and security hazards in the work environment KB4. The common health, safety, and security hazards that affect people working in an administrative role KB5. How to identify health, safety, and security hazards KB6. The importance of warning others about hazards and how to do so until the hazard is dealt with
Skills (S)	
A. Core Skills/	Writing Skills
Generic Skills	To be competent, the user/ individual on the job needs to know and understand how to: SA1. Report and record incidents
	Reading Skills
	To be competent, the user/individual on the job needs to know and understand how to: SA2. Read and understand company policies and procedures
	Oral Communication (Listening and Speaking skills)
	To be competent, the user/individual on the job needs to know and understand how to: SA3. Clearly report hazards and incidents with the appropriate level of urgency
B. Professional Skills	Decision Making
	To be competent, the user/individual on the job needs to know and understand how to: SB1. Make decisions pertaining to the area of work Plan and Organize
	To be competent, the user / individual on the job needs to know and understand how to: SB2. Plan for safety of the work environment
	Customer Centricity
	To be competent, the user / individual on the job needs to know and understand: SB3. Communicate effectively with patients and their family, physicians, and other members of the health care team SB4. Be capable of being responsive, listen empathetically to establish rapport in a way that promotes openness on issues of concern
	Problem Solving
	To be competent, the user/ individual on the job needs to know and understand how to: SB8. Identify hazards, evaluate possible solutions and suggest effective solutions





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HSS/N9606

Maintain a safe, healthy, and secure working environment

Analytical Thinking
To be competent, the user needs to know and understand how to:
SB9. Analyse the seriousness of hazards
Critical Thinking
To be competent, the user needs to know and understand how to:
SB10. Analyse, evaluate and apply the information gathered from observation,
experience, reasoning, or communication to act efficiently

NOS Version Control

NOS Code	57. 5	HSS/N9606	
Credits (NSQF)	TBD	Version number	1.0
Industry	Health	Drafted on	12/05/13
Industry Sub-sector	Allied Health and Paramedics	Last reviewed on	24/07/13
Occupation		Next review date	24/12/16





Practice code of conduct while performing duties

National Occupational Standard



Overview

This Occupational Standard describes the knowledge, understanding and skills required of an Allied Health professional to practice code of conduct setup by the healthcare provider.





Practice code of conduct while performing duties

Unit Code	HSS/N9607
Unit Title (Task)	Practice code of conduct while performing duties
Description	This OS unit is about following the rules, regulations and the code of conduct setup by the healthcare provider The Allied health professional must adhere to the protocols and guidelines relevant to the field and practice This OS unit applies to all Allied health professionals working in an organized environment and to whom specific regulations and codes of conduct apply
Scope	 This unit covers the following: Recognizing the guidelines and protocols relevant to the field and practice Following the code of conduct as described by the healthcare provider Demonstrating best practices while on the field
Performance Criteria(PC	C) w.r.t. the Scope
Element	Performance Criteria
Knowledge and Underso A. Organizational Context (Knowledge of the company /	To be competent, the user/individual on the job must be able to: PC1. Adhere to protocols and guidelines relevant to the role and field of practice PC2. Work within organisational systems and requirements as appropriate to the role PC3. Recognise the boundary of the role and responsibility and seek supervision when situations are beyond the competence and authority PC4. Maintain competence within the role and field of practice PC5. Use protocols and guidelines relevant to the field of practice PC6. Promote and demonstrate good practice as an individual and as a team member at all times PC7. Identify and manage potential and actual risks to the quality and patient safety PC8. Maintain personal hygiene and contribute actively to the healthcare ecosystem tanding (K) To be competent, the user/ individual on the job needs to know and understand: KA1. Relevant legislation, standards, policies, and procedures followed in the hospital KA2. How to engage and interact with other providers in order to deliver quality and maintain continued care KA3. Personal hygiene measures and handling techniques
organization and its processes)	KAS. Personal hygiene measures and handling techniques
B. Technical Knowledge	To be competent, the user / individual on the job needs to know and understand: KB1. The limitations and scope of the role and responsibilities along with an understanding of roles and responsibilities of others KB2. The importance of working within the limits of one's competence and authority KB3. The detrimental effects of non-compliance KB4. The importance of personal hygiene KB5. The importance of intercommunication skills KB6. The legislation, protocols and guidelines related to the role KB7. The organisational systems and requirements relevant to the role KB8. The sources of information and literature to maintain a constant access to upcoming research and changes in the field KB9. The difference between direct and indirect supervision and autonomous





HSS/N9607	Practice code of conduct while performing duties
	 practice, and which combination is most applicable in different circumstances KB10. Implications to quality and safety arising from: Working outside the boundaries of competence and authority not keeping up to date with best practice poor communication insufficient support lack of resources KB11. The organizational structure and the various processes related to reporting and monitoring KB12. The procedure for accessing training, learning and development needs
Skills (S)	
A. Core Skills/	Writing Skills
Generic Skills	To be competent, the user/ individual on the job needs to know and understand how to: SA1. Document reports, task lists, and schedules with co-workers SA2. Prepare status and progress reports related to patient care SA3. Update the physician and the other co-workers Reading Skills
	Reading Skins
	To be competent, the user/ individual on the job needs to know and understand how to: SA4. Read about procedures, regulations and guidelines related to the organization and the profession SA5. Keep updated with the latest knowledge by reading internal communications and legal framework changes related to roles and responsibilities
	Oral Communication (Listening and Speaking skills)
	To be competent, the user/ individual on the job needs to know and understand how to: SA6. Interact with patients SA7. Give clear instructions to patients, patients relatives and other healthcare providers SA8. Avoid using jargon, slang or acronyms, while communicating with a patient
B. Professional Skills	Decision Making
	To be competent, the user/ individual on the job needs to know and understand how to: SB1. Make decisions based on applicable regulations and codes of conduct when possible conflicts arise SB2. Act decisively by balancing protocols and work at hand Plan and Organize
	Not applicable
	Customer Centricity
	To be competent, the user / individual on the job needs to know and understand how to: SB3. Communicate effectively with patients and their family, physicians, and other members of the health care team SB4. Maintain patient confidentiality





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HSS/N9607	Practice code of conduct while performing duties	
	SB5. Respect the rights of the patient(s)	
	SB6. Respond patients' queries and concerns SB7. Maintain personal hygiene to enhance patient safety	
	Problem Solving	
	Not applicable	
	Analytical Thinking	
	Not applicable	
	Critical Thinking	
	Not applicable	

NOS Version Control

NOS Code	The second	📥 🗧 HSS/N9607	
Credits (NSQF)	TBD	Version number	1.0
Industry	Health	Drafted on	12/05/13
Industry Sub-sector	Allied Health and Paramedics	Last reviewed on	24/07/13
Occupation		Next review date	24/12/16
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Follow biomedical waste disposal protocols

National Occupational Standard



Overview

This Occupational Standard describes the knowledge, understanding and skills required of an Allied Health professional to manage biomedical waste





Follow biomedical waste disposal protocols

Unit Code	HSS/N9609
Unit Title (Task)	Follow biomedical waste disposal protocols
Description	This OS unit is about the safe handling and management of health care waste. This unit applies to all Allied Health professionals.
Scope	 This unit/task covers the following: Classification of the Waste Generated, Segregation of Biomedical Waste ,Proper collection and storage of Waste Reference : 'The content of this National Occupational Standard is drawn from the UK Skills for Health NOS [SFHCHS212 Disposal of clinical and non-clinical waste within healthcare and SFHCHS213 Implement an audit trail for managing waste within healthcare]'
Performance Criteria(P	C) w.r.t. the Scope
Element	Performance Criteria
	To be competent, the user/individual on the job must be able to: PC1. Follow the appropriate procedures, policies and protocols for the method of collection and containment level according to the waste type PC2. Apply appropriate health and safety measures and standard precautions for infection prevention and control and personal protective equipment relevant to the type and category of waste PC3. Segregate the waste material from work areas in line with current legislation and organisational requirements PC4. Segregation should happen at source with proper containment, by using different color coded bins for different categories of waste PC5. Check the accuracy of the labelling that identifies the type and content of waste PC6. Confirm suitability of containers for any required course of action appropriate to the type of waste disposal PC7. Check the waste has undergone the required processes to make it safe for transport and disposal PC8. Transport the waste to the disposal site, taking into consideration its associated risks PC0. Denot need the processes to make it processes to make its approximate to the type of waste to the type of waste to the disposal site, taking into consideration its associated risks
	 PC9. Report and deal with spillages and contamination in accordance with current legislation and procedures PC10. Maintain full, accurate and legible records of information and store in correct location in line with current legislation, guidelines, local policies and protocols
Knowledge and Unders	
A. Organizational Context (Knowledge of the company / organization and	The user/individual on the job needs to know and understand: KA1. Basic requirements of the health and safety and other legislations and regulations that apply to the organization KA2. Person(s) responsible for health, safety, and security in the organization KA3. Relevant up-to-date information on health, safety, and security that applies to the organization KA4. Organization's emergency procedures and responsibilities for handling







Follow biomedical waste disposal protocols

its processes)	hazardous situations
B. Technical Knowledge	The user/individual on the job needs to know and understand: KB1. How to categorise waste according to national, local and organisational guidelines KB2. The appropriate approved disposal routes for waste KB3. The appropriate containment or dismantling requirements for waste and how to make the waste safe for disposal KB4. The importance to adhere to the organisational and national waste management principles and procedures KB5. The hazards and risks associated with the disposal and the importance of risk assessments and how to provide these KB6. The personal protective equipment required to manage the different types of waste generated by different work activities KB7. The importance of working in a safe manner when carrying out procedures for biomedical waste management in line with local and national policies and legislation KB8. The required actions and reporting procedures for any accidents, spillages and contamination involving waste KB9. The required actions and reporting procedures for any accidents, spillages and contamination involving waste KB10. The importance of segregating different types of waste and how to do this KB11. The safe methods of storage and maintaining security of waste and the permitted accumulation times KB12. The methods for transporting and monitoring waste disposal and the appropriateness of each method to a given scenario KB13. How to report any problems or delays in waste collection and whereto seek advice and guidance KB14. The importance of the organisation monitoring and obtaining an assessment of the impact the waste has on the environment KB15. The current national legislation, guidelines, local policies and protocols which affect work practice KB16. The policies and guidance that clarify your scope of practice, accountabilities and the working relationship between yourself and others
Skills (S)	
A. Core Skills/ Generic Skills	Writing Skills The user/ individual on the job needs to know and understand how to: SA1. Report and record incidents
	Reading Skills
	The user/individual on the job needs to know and understand how to: SA2. Read and understand company policies and procedures for managing biomedical waste
	Oral Communication (Listening and Speaking skills)
	The user/individual on the job needs to know and understand how to: SA3. Report hazards and incidents clearly with the appropriate level of urgency




Follow biomedical waste disposal protocols

The user/individual on the job needs to know and understand how to:
SB1. Make decisions pertaining to the area of work
SB2. Exhibit commitment to the organization and exert effort and perseverance
Plan and Organize
The user/individual on the job needs to know and understand how to:
SB3. Organize files and documents
SB4. Plan for safety of the work environment
SB5. Recommend and implement plan of action
Customer Centricity
The user/individual on the job needs to know and understand:
SB6. How to make exceptional effort to keep the environment and work place
clean
Problem Solving
The user/individual on the job needs to know and understand how to:
SB7. Identify hazards and suggest effective solutions to identified problems of
waste management
Analytical Thinking
The user/individual on the job needs to know and understand how to:
SB8. Analyse the seriousness of hazards and proper waste management
Critical Thinking
The user/individual on the job needs to know and understand how to:
SB9. Evaluate opportunities to improve health, safety and security
SB10. Show understanding and empathy for others

NOS Version Control

NOS Code	- Star	HSS/N9609	
Credits (NSQF)	TBD	Version number	1.0
Industry	Health	Drafted on	12/05/13
Industry Sub-sector	Allied Health and Paramedics	Last reviewed on	24/07/13
Occupation		Next review date	24/12/16





Follow infection control policies and procedures

National Occupational Standard



Overview

This Occupational Standard describes the knowledge, understanding, skills required of an Allied Health professional to comply with infection control policies and procedures







Follow infection control policies and procedures

Unit Code	HSS/N9610
Unit Title (Task)	Follow infection control policies and procedures
Description	This OS unit is about complying with infection control policies and procedures. It is applicable to workers who are responsible for workplace procedures to maintain Infection control. This unit applies to all Allied Health professionals.
Scope	 This unit/task covers the following: Complying with an effective infection control protocols that ensures the safety of the patient (or end-user of health-related products/services) Maintaining personal protection and preventing the transmission of infections from person to person
Performance Criteria(PC) w.r.t. the Scope
Element	Performance Criteria
Performance Criteria Element Performance Criteria To be competent, the user/individual on the job must be able to: PC1. Preform the standard precautions to prevent the spread of infection in accordance with organisation requirements PC2. Preform the additional precautions when standard precautions alone m be sufficient to prevent transmission of infection PC3. Minimise contamination of materials, equipment and instruments by ad and splatter PC4. Identify infection risks and implement an appropriate response within corde and responsibility PC5. Document and report activities and tasks that put patients and/or other workers at risk PC6. Respond appropriately to situations that pose an infection risk in accord with the policies and procedures for risk control and risk containment for specific risk PC6. Respond appropriate for risk control and risk containment for specific risk PC8. Follow protecules for risk control and where appropriate PC10. Remove spills in accordance with the policies and procedures of the organization PC11. Maintain hand hygiene by washing hands before and after patient con and/or after any activity likely to cause contamination PC12. Follow hand washing procedures PC13. Implement hand care procedures PC14. Cover cuts and abrasions with water-proof dressings and change as ne PC15. Wear personal protective clothing and equipment that complies with I standards, and is appropriate for the intended use PC16. Change protective clothing and equipment that complies with I standards, a	





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PC19. Confine contaminated instruments and equipment to a well-designated
contaminated zone
PC20. Wear appropriate personal protective clothing and equipment in accordance
with occupational health and safety policies and procedures when handling

with occupational health a en handling waste PC21. Separate waste at the point where it has been generated and dispose of into waste containers that are colour coded and identified

PC22. Store clinical or related waste in an area that is accessible only to authorised persons

PC23. Handle, package, label, store, transport and dispose of waste appropriately to minimise potential for contact with the waste and to reduce the risk to the environment from accidental release

PC24. Dispose of waste safely in accordance with policies and procedures of the organisation and legislative requirements

PC25. Wear personal protective clothing and equipment during cleaning procedures PC26. Remove all dust, dirt and physical debris from work surfaces

PC27. Clean all work surfaces with a neutral detergent and warm water solution before and after each session or when visibly soiled

PC28. Decontaminate equipment requiring special processing in accordance with quality management systems to ensure full compliance with cleaning,

disinfection and sterilisation protocols

PC29. Dry all work surfaces before and after use

PC30. Replace surface covers where applicable

PC31. Maintain and store cleaning equipment

Knowledge and Unders	tanding (K)
A. Organizational Context (Knowledge of the company / organization and its processes)	The user/individual on the job needs to know and understand: KA1. The organization's infection control policies and procedures KA2. Organization requirements relating to immunization, where applicable KA3. Standard precautions KA4. Good personal hygiene practice including hand care
B. Technical Knowledge	The user/individual on the job needs to know and understand: KB1. Additional precautions KB2. Aspects of infectious diseases including: - opportunistic organisms - pathogens KB3. Basic microbiology including: - bacteria and bacterial spores - fungi - viruses legislation KB8. The required actions and reporting procedures for any accidents, spillages and contamination involving waste KB9. The requirements of the relevant external agencies involved in the transport and receipt of your waste KB10. The importance of segregating different types of waste and how to do this

HSS/N9610

Follow infection control policies and procedures







Follow infection control policies and procedures

 KB4. How to clean and sterile techniques KB5. The path of disease transmission: paths of transmission including direct contact and penetrating injuries risk of acquisition sources of infecting microorganisms including persons who are carriers, in the incubation phase of the disease or those who are acutely ill KB6. Effective hand hygiene: procedures for routine hand wash procedures for surgical hand wash when hands must be washed KB7. Good personal hygiene practice including hand care KB8. Identification and management of infectious risks in the workplace KB9. How to use personal protective equipment such as: guidelines for glove use guidelines for wearing gowns and waterproof aprons guidelines for wearing protective glasses KB10. Susceptible hosts including persons who are immune suppressed, have chronic diseases such as diabetes and the very young or very old KB11. Surface cleaning: cleaning procedures at the start and end of the day managing a blood or body fluid spill routine surface cleaning KB12. Sharps handling and disposal techniques KB13. The following:
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 KB8. Identification and management of infectious risks in the workplace KB9. How to use personal protective equipment such as: guidelines for glove use guidelines for wearing gowns and waterproof aprons guidelines for wearing masks as required guidelines for wearing protective glasses KB10. Susceptible hosts including persons who are immune suppressed, have chronic diseases such as diabetes and the very young or very old KB11. Surface cleaning: cleaning procedures at the start and end of the day managing a blood or body fluid spill routine surface cleaning KB12. Sharps handling and disposal techniques KB13. The following:
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KB11. Surface cleaning: - cleaning procedures at the start and end of the day -managing a blood or body fluid spill - routine surface cleaning KB12. Sharps handling and disposal techniques KB13. The following:
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-managing a blood or body fluid spill - routine surface cleaning KB12. Sharps handling and disposal techniques KB13. The following:
- routine surface cleaning KB12. Sharps handling and disposal techniques KB13. The following:
KB12. Sharps handling and disposal techniques KB13. The following:
KB13. The following:
- Follow infection control guidelines
- Identify and respond to infection risks
- Maintain personal hygiene
- Use personal protective equipment
- Limit contamination
- Handle, package, label, store transport and dispose of clinical and other
waste
- Clean environmental surfaces
Skills (S)
A. Core Skills/ Writing Skills
Generic Skills The user/ individual on the job needs to know and understand how to:
SA1. Consistently apply hand washing, personal hygiene and personal protection
protocols
SA2. Consistently apply clean and sterile techniques
SA3. Consistently apply protocols to limit contamination
Reading Skills
The user/individual on the job needs to know and understand how to:
SA4. Follow instructions as specified in the protocols
Oral Communication (Listening and Speaking skills)
The user/individual on the job needs to know and understand how to:
SA5. Listen patiently
SA6. Provide feedback (verbal and non-verbal) to encourage smooth flow of







Follow infection control policies and procedures

	information
B. Professional Skills	Decision Making
	The user/individual on the job needs to know and understand how to:
	SB1. Take into account opportunities to address waste minimization,
	environmental responsibility and sustainable practice issues
	SB2. Apply additional precautions when standard precautions are not sufficient
	Plan and Organize
	The user/individual on the job needs to:
	SB3. Consistently ensure instruments used for invasive procedures are sterile at
	time of use (where appropriate)
	SB4. Consistently follow the procedure for washing and drying hands
	SB5. Consistently limit contamination
	SB6. Consistently maintain clean surfaces and manage blood and body fluid spills
	Customer Centricity
	The user/individual on the job needs to know and understand how to:
	SB7. Be a good listener and be sensitive to patient
	SB8. Avoid unwanted and unnecessary communication with patients
	SB9. Maintain eye contact and non-verbal communication
	Problem Solving
	The user/individual on the job needs to know and understand how to:
	SB10. Communicate only facts and not opinions
	SB11. Give feedback when required
	Analytical Thinking
	The user/individual on the job needs to know and understand how to:
	SB12. Coordinate required processes effectively
	Critical Thinking
	The user/individual on the job needs to know and understand how to:
	SB13. Apply, analyse, and evaluate the information gathered from observation,
	experience, reasoning, or communication, as a guide to belief and action
	SB14. Take into account opportunities to address waste minimisation,
	environmental responsibility and sustainable practice issues





Follow infection control policies and procedures

NOS Version Control

NOS Code	HSS/N9610		
Credits (NSQF)	TBD	Version number	1.0
Industry	Health	Drafted on	12/05/13
Industry Sub-sector	Allied Health and Paramedics	Last reviewed on	24/07/13
Occupation		Next review date	24/12/16









Lill In

Monitor and assure quality

National Occupational Standard



Overview

This Occupational Standard describes the knowledge, understanding, skills required of an Allied Health professional to monitor and assure quality





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HSS/N9611

Monitor and assure quality

Unit Code	HSS/N9611
Unit Title (Task)	Monitor and assure quality
Description	This OS unit is about Assuring quality in all procedures. This unit applies to all Allied Health professionals.
Scope	 This unit/task covers the following: Monitor treatment process/outcomes , Identify problems in treatment process/outcomes , Solve treatment process/outcome problems , Attend class/read publications to continue industry education , Identify needs and expectations of patient/health care professionals
Performance Criteria(P0	C) w.r.t. the Scope
Element	Performance Criteria
	To be competent, the user/individual on the job must be able to: PC1. Conduct appropriate research and analysis PC2. Evaluate potential solutions thoroughly PC3. Participate in education programs which include current techniques, technology and trends pertaining to the dental industry PC4. Read Dental hygiene, dental and medical publications related to quality consistently and thoroughly PC5. Report any identified breaches in health, safety, and security procedures to the designated person PC6. Identify and correct any hazards that he she can deal with safely, competently and within the limits of his/her authority PC7. Promptly and accurately report any hazards that he/she is not allowed to deal with to the relevant person and warn other people who may be affected PC8. Follow the organisation's emergency procedures promptly, calmly, and efficiently PC9. Identify and recommend opportunities for improving health, safety, and security to the designated person PC10. Complete any health and safety records legibly and accurately
Knowledge and Unders	
A. Organizational Context (Knowledge of the company / organization and its processes)	The user/individual on the job needs to know and understand: KA1. Basic requirements of the health and safety and other legislations and regulations that apply to the organisation KA2. Person(s) responsible for health, safety, and security in the organisation KA3. Relevant up-to-date information on health, safety, and security that applies to the organisation KA4. Organisation's emergency procedures and responsibilities for handling hazardous situations
B. Technical Knowledge	The user/individual on the job needs to know and understand how to: KB1. Evaluate treatment goals, process and outcomes KB2. Identify problems/deficiencies in dental hygiene treatment goals, processes and outcomes KB3. Accurately identify problems in dental hygiene care KB4. Conduct research KB5. Select and implement proper hygiene interventions KB6. Obtain informed consent KB7. Conduct an honest self-evaluation to identify personal and professional





10/2	N.S.D.C
X	National Skill Development Corporation
Transform	ing the skill landscape

HSS/N9611 Monitor and assure quality strengths and weaknesses KB8. Access and interpret medical, and scientific literature KB9. Apply human needs/motivational theory KB10. Provide thorough and efficient individualised care KB11. Employ methods to measure satisfaction Skills (S) A. Core Skills/ Writing Skills **Generic Skills** The user/individual on the job needs to know and understand how to: SA1. Report and record incidents **Reading Skills** The user/individual on the job needs to know and understand how to: SA2. Read and understand company policies and procedures Oral Communication (Listening and Speaking skills) The user/individual on the job needs to know and understand how to: SA3. Report hazards and incidents clearly with the appropriate level of urgency **B.** Professional Skills **Decision Making** The user/individual on the job needs to know and understand how to: SB1. Make decisions pertaining to the area of work SB2. Exhibit commitment to the organisation and exert effort and perseverance **Plan and Organize** The user/individual on the job needs to know and understand how to: SB3. Organise files and documents SB4. Plan for safety of the work environment SB1. Recommend and implement plan of action **Customer Centricity** The user/individual on the job needs to know and understand: SB2. How to make exceptional effort to meet patient needs and resolve conflict to patient satisfaction **Problem Solving** The user/individual on the job needs to know and understand how to: SB3. Identify hazards and suggest effective solutions to identified problems **Analytical Thinking** The user/individual on the job needs to know and understand how to: SB4. Analyse the seriousness of hazards **Critical Thinking** The user/individual on the job needs to know and understand how to: SB5. Evaluate opportunities to improve health, safety and security SB6. Show understanding and empathy for others





Monitor and assure quality

NOS Version Control

NOS Code	HSS/N9611		
Credits (NSQF)	TBD	Version number	1.0
Industry	Health	Drafted on	12/05/13
Industry Sub-sector	Allied Health and Paramedics	Last reviewed on	24/07/13
Occupation		Next review date	24/12/16







CRITERIA FOR ASSESSMENT OF TRAINEES

Job Role Anaesthesia Technician

Qualification Pack HSS/Q2501

Sector Skill Council Healthcare Sector Skill Council

Guidelines for Assessment

1. Criteria for assessment for each Qualification Pack will be created by the Sector Skill Council. Each Performance Criteria (PC) will be assigned marks proportional to its importance in NOS. SSC will also lay down proportion of marks for Theory and Skills Practical for each PC

2. The assessment for the theory part will be based on knowledge bank of questions created by the SSC

3. Individual assessment agencies will create unique question papers for theory part for each candidate at each examination/training center (as per assessment criteria below)

4. Individual assessment agencies will create unique evaluations for skill practical for every student at each examination/training center based on this criteria

5. To pass the Qualification Pack, every trainee should score as per assessment grid.

6. In case of successfully passing only certain number of NOS's, the trainee is eligible to take subsequent assessment on the balance NOS's to pass the Qualification Pack

Skills Practical and Viva (80% weightage)		
	Marks Allotted	
Grand Total-1 (Subject Domain)	400	
Grand Total-2 (Soft Skills and Communication)	100	
Grand Total-(Skills Practical and Viva)	500	
Passing Marks (80% of Max. Marks)	400	
Theory (20% weightage)		
	Marks Allotted	
Grand Total-1 (Subject Domain)		
	80	
Grand Total-2 (Soft Skills and Communication)	20	
Grand Total-(Theory)		
	100	
Passing Marks (50% of Max. Marks)	50	
Grand Total-(Skills Practical and Viva + Theory)	600	







	Overall Result	practic	al indiv	idually. If	th theory and f fail in any one date is fail
	Detailed Break Up of Marks Subject Domain		Skills l	Practical of	& Viva
				OS each o otalling 40	of 200 marks 00
Assessable			Out	Marl	ks Allocation
Outcomes	Assessment Criteria for the Assessable Outcomes	Marks (400)	Of	Viva	Skills Practical
1.HSS/ N 2501: Assist licensed anaesthesia provider	PC1. Perform duties under the direct supervision of a LAP or a registered nurse (RN)		20	10	10
in different care settings	PC2. Demonstrate understanding of different anaesthesia techniques and their preparatory requirements		60	30	30
	PC3. Work in different care settings including the operating room (OR), obstetrics suite (OB), interventional and/or diagnostic radiology, Post anaesthesia care unit (PACU), intensive care unit (ICU), CATH LAB, emergency room (ER), endoscopy, dental suites, ambulatory surgery suites, animal and research laboratories	200	60	30	30
	PC4. Demonstrate practical knowledge in the area of anaesthesia medicine		60	10	50
	Total		200	80	120
2.HSS/ N 2502: Prepare and manage anaesthesia room	PC1. Understand medical terminologies related to anaesthesia care		10	8	2
	PC2. Demonstrate knowledge and best practices of basic patient care		20	5	15
	PC3. Perform clinical duties in complex medical situations		20	5	15
	PC4. Demonstrate knowledge about infection control and personal protective devices	- 200	50	10	40
	PC5. Operate anaesthesia delivery system and associated equipment		50	10	40
	PC6. Manage supplies and inventories		40	10	30
	PC7. Understand the limitations of the role and practice area		10	5	5
	Total		200	53	147
3.HSS/ N 2503: Maintenance of	PC1. Perform first level maintenance of anaesthesia equipment and ancillary equipment	200	60	10	50







			& ENTREPR	ENEURSHIP	
equipment	PC2. Understand the function and structure of anaesthesia delivery system in different settings		40	30	10
	PC3. Understand the usage protocols for different anaesthesia gases		40	20	20
	PC4. Perform storage and safe handling of bulk and cylinder gases		60	10	50
	Total		200	70	130
4.HSS/ N 2504: Administrative and Other duties	PC1. Able to perform basic administrative functions		65	25	50
other duties	PC2. Able to understand quality improvement process and associated practices including accreditation norms	200	70	20	50
	PC3. Aware of training requirements and contribute to knowledge of the team		65	25	40
	Total		200	70	140
5. HSS/ N 9610 (Follow infection control policies and	PC1. Preform the standard precautions to prevent the spread of infection in accordance with organisation requirements		5	0	5
procedures)	PC2. Preform the additional precautions when standard precautions alone may not be sufficient to prevent transmission of infection		5	0	5
	PC3. Minimise contamination of materials, equipment and instruments by aerosols and splatter		5	5	0
	PC4. Identify infection risks and implement an appropriate response within own role and responsibility		20	10	10
	PC5. Document and report activities and tasks that put patients and/or other workers at risk		5	0	5
	PC6. Respond appropriately to situations that pose an infection risk in accordance with the policies and procedures of the organization		5	0	5
	PC7. Follow procedures for risk control and risk containment for specific risks	200	10	0	10
	PC8. Follow protocols for care following exposure to blood or other body fluids as required		10	0	10
	PC9. Place appropriate signs when and where appropriate		20	10	10
	PC10. Remove spills in accordance with the policies and procedures of the organization		5	0	5
	PC11. Maintain hand hygiene by washing hands before and after patient contact and/or after any activity likely to cause contamination		5	0	5
	PC12. Follow hand washing procedures		5	0	5
	PC13. Implement hand care procedures		5	0	5
	PC14. Cover cuts and abrasions with water-proof dressings and change as necessary		5	5	0



Qualifications Pack For AnaesthesiaTechnician





Gi	rand Total-1 (Subject Domain)		400	
	Total	200	55	145
	PC31. Maintain and store cleaning equipment	5	5	0
	PC30. Replace surface covers where applicable	5	0	5
	PC29. Dry all work surfaces before and after use	5	0	5
	with cleaning, disinfection and sterilisation protocols	-	-	
	PC28. Decontaminate equipment requiring special processing in accordance with quality management systems to ensure full compliance	5	0	5
	PC27. Clean all work surfaces with a neutral detergent and warm water solution before and after each session or when visibly soiled	5	0	5
	PC26. Remove all dust, dirt and physical debris from work surfaces	5	0	5
	PC25. Wear personal protective clothing and equipment during cleaning procedures	5	0	5
	PC24. Dispose of waste safely in accordance with policies and procedures of the organisation and legislative requirements	5	5	0
	PC23. Handle, package, label, store, transport and dispose of waste appropriately to minimise potential for contact with the waste and to reduce the risk to the environment from accidental release	5	0	5
	PC22. Store clinical or related waste in an area that is accessible only to authorised persons	5	5	0
	PC21. Separate waste at the point where it has been generated and dispose of into waste containers that are colour coded and identified	5	0	5
	PC20. Wear appropriate personal protective clothing and equipment in accordance with occupational health and safety policies and procedures when handling waste	5	0	5
	PC18. Confine records, materials and medicaments to a well-designated clean zone PC19. Confine contaminated instruments and equipment to a well-designated contaminated zone	20	10	10
	PC17. Demarcate and maintain clean and contaminated zones in all aspects of health care work			
	PC16. Change protective clothing and gowns/aprons daily, more frequently if soiled and where appropriate, after each patient contact	5	0	5
	PC15. Wear personal protective clothing and equipment that complies with Indian Standards, and is appropriate for the intended use	5	0	5





Soft Skills and Communication		Pick one field from both parts each carryin 50 marks totaling 100			
Assessable	Assessment Criteria for the Assessable	Total Marks	Out	Mar	ks Allocation
Outcomes	Outcomes	(100)	Of	Viva	Observation/ Role Play
Part 1 (Pick one field	l randomly carrying 50 marks)				
1. Attitude					
HSS/ N 9603 (Act within the limits of one's competence	PC1. Adhere to legislation, protocols and guidelines relevant to one's role and field of practice		4	0	4
and authority)	PC2. Work within organisational systems and requirements as appropriate to one's role		4	0	4
	PC3. Recognise the boundary of one's role and responsibility and seek supervision when situations are beyond one's competence and authority		14	6	8
	PC4. Maintain competence within one's role and field of practice	50	4	0	4
	PC5. Use relevant research based protocols and guidelines as evidence to inform one's practice	-	6	2	4
	PC6. Promote and demonstrate good practice as an individual and as a team member at all times		6	2	4
	PC7. Identify and manage potential and actual risks to the quality and safety of practice		6	2	4
	PC8. Evaluate and reflect on the quality of one's work and make continuing improvements		6	2	4
			50	14	36
2. Ethics			•		
HSS/ N 9607 (Practice Code of conduct while	PC1. Adhere to protocols and guidelines relevant to the role and field of practice		8	2	6
performing duties)	PC2. Work within organisational systems and requirements as appropriate to the role		8	2	6
	PC3. Recognise the boundary of the role and responsibility and seek supervision when situations are beyond the competence and authority	- 50	8	2	6
	PC4. Maintain competence within the role and field of practice	50	2	0	2
	PC5. Use protocols and guidelines relevant to the field of practice		10	4	6
	PC6. Promote and demonstrate good practice as an individual and as a team member at all times		2	0	2
	PC7. Identify and manage potential and actual risks to the quality and patient safety		2	0	2







	PC8. Maintain personal hygiene and contribute actively to the healthcare ecosystem		10	4	6
			50	14	36
Part 2 (Pick one field	l as per NOS marked carrying 50 marks)				
1. Safety managemen	nt				
HSS/ N 9606 (Maintain a safe, healthy, and secure	PC1. Identify individual responsibilities in relation to maintaining workplace health safety and security requirements		6	2	4
working environment)	PC2. Comply with health, safety and security procedures for the workplace		4	0	4
	PC3. Report any identified breaches in health, safety, and security procedures to the designated person		4	3	1
	PC4. Identify potential hazards and breaches of safe work practices	-	6	4	2
	PC5. Correct any hazards that individual can deal with safely, competently and within the limits of authority	50	6	4	2
	PC6. Promptly and accurately report the hazards that individual is not allowed to deal with, to the relevant person and warn other people who may get affected		6	4	2
	PC7. Follow the organisation's emergency procedures promptly, calmly, and efficiently		6	2	4
	PC8. Identify and recommend opportunities for improving health, safety, and security to the designated person		6	4	2
	PC9. Complete any health and safety records legibly and accurately	-	6	2	4
			50	25	25
2. Waste Managemen	nt				I
HSS/ N 9609 (Follow biomedical waste disposal protocols)	PC1. Follow the appropriate procedures, policies and protocols for the method of collection and containment level according to the waste type		6	2	4
•	PC2. Apply appropriate health and safety measures and standard precautions for infection prevention and control and personal protective equipment relevant to the type and category of waste	50	8	4	4
	PC3. Segregate the waste material from work areas in line with current legislation and organisational requirements	- 50	4	0	4
	PC4. Segregation should happen at source with proper containment, by using different colour coded bins for different categories of waste		8	4	4
	PC5. Check the accuracy of the labelling that identifies the type and content of waste		4	2	2







	Subject Domain		Pick eac	h NOS C totaling	ompulsorily 80
	Detailed Break Up of Marks			Theor	у
			50	32	18
	PC10. Complete any health and safety records legibly and accurately		4	4	0
	PC9. Identify and recommend opportunities for improving health, safety, and security to the designated person		4	4	0
	PC8. Follow the organisation's emergency procedures promptly, calmly, and efficiently		4	4	0
	PC7. Promptly and accurately report any hazards that he/she is not allowed to deal with to the relevant person and warn other people who may be affected		4	4	0
	PC6. Identify and correct any hazards that he/she can deal with safely, competently and within the limits of his/her authority	50	4	4	0
	PC5. Report any identified breaches in health, safety, and security procedures to the designated		4	2	2
	PC4. Read Dental hygiene, dental and medical publications related to quality consistently and thoroughly		8	4	4
ž	PC3. Participate in education programs which include current techniques, technology and trends pertaining to the dental industry		4	0	4
Ionitor and assure uality	PC2. Evaluate potential solutions thoroughly		8	4	4
ISS/N 9611:	PC1. Conduct appropriate research and analysis		6	2	4
3. Quality Assurance					
			50	32	18
	PC10. Maintain full, accurate and legible records of information and store in correct location in line with current legislation, guidelines, local policies and protocols		4	4	0
	PC9. Report and deal with spillages and contamination in accordance with current legislation and procedures		4	4	0
	PC8. Transport the waste to the disposal site, taking into consideration its associated risks		4	4	0
	PC7. Check the waste has undergone the required processes to make it safe for transport and disposal		4	4	0
	PC6. Confirm suitability of containers for any required course of action appropriate to the type of waste disposal		4	4	0



Qualifications Pack For AnaesthesiaTechnician





Assessable Outcomes	Assessment Criteria for the Assessable Outcomes	Total Marks (80)	Marks Allocation Theory
1.HSS/ N 2501: Assist licensed anaesthesia provider	PC1. Perform duties under the direct supervision of a LAP or a registered nurse (RN)		
in different care settings	PC2. Demonstrate understanding of different anaesthesia techniques and their preparatory requirements	20	
	PC3. Work in different care settings including the operating room (OR), obstetrics suite (OB), interventional and/or diagnostic radiology, Post anaesthesia care unit (PACU), intensive care unit (ICU), CATH LAB, emergency room (ER), endoscopy, dental suites, ambulatory surgery suites, animal and research laboratories		20
	PC4. Demonstrate practical knowledge in the area of anaesthesia medicine		
	Total	-	20
2.HSS/ N 2502: Prepare and manage anaesthesia room	PC1. Understand medical terminologies related to anaesthesia care		
	PC2. Demonstrate knowledge and best practices of basic patient care		
	PC3. Perform clinical duties in complex medical situations	20	20
	PC4. Demonstrate knowledge about infection control and personal protective devices	20	20
	PC5. Operate anaesthesia delivery system and associated equipment	-	
	PC6. Manage supplies and inventories		
	PC7. Understand the limitations of the role and practice area		20
3.HSS/ N 2503:	Total		20
3.HSS/ N 2503: Maintenance of equipment	PC1. Perform first level maintenance of anaesthesia equipment and ancillary equipment		
1.1.1.1.1.1.1	PC2. Understand the function and structure of anaesthesia delivery system in different settings	20	20
	PC3. Understand the usage protocols for different anaesthesia gases	20	20
	PC4. Perform storage and safe handling of bulk and cylinder gases		
	Total	I	20
4.HSS/ N 2504: Administrative and	PC1. Able to perform basic administrative functions	12	12







Other duties	PC2. Able to understand quality improvement process and associated practices including accreditation norms		
	PC3. Aware of training requirements and contribute to knowledge of the team		
	Total	1	12
5. HSS/ N 9610 (Follow infection control policies and procedures)	PC1. Preform the standard precautions to prevent the spread of infection in accordance with organisation requirements PC2. Preform the additional precautions when standard precautions alone may not be sufficient to prevent transmission of infection		
	PC3. Minimise contamination of materials, equipment and instruments by aerosols and splatter		
	PC4. Identify infection risks and implement an appropriate response within own role and responsibility		
	PC5. Document and report activities and tasks that put patients and/or other workers at risk		
	PC6. Respond appropriately to situations that pose an infection risk in accordance with the policies and procedures of the organization		
	PC7. Follow procedures for risk control and risk containment for specific risks		
	PC8. Follow protocols for care following exposure to blood or other body fluids as required		
	PC9. Place appropriate signs when and where appropriate		
	PC10. Remove spills in accordance with the policies and procedures of the organization	8	8
	PC11. Maintain hand hygiene by washing hands before and after patient contact and/or after any activity likely to cause contamination		
	PC12. Follow hand washing procedures		
	PC13. Implement hand care procedures		
	PC14. Cover cuts and abrasions with water-proof dressings and change as necessary		
	PC15. Wear personal protective clothing and equipment that complies with Indian Standards, and is appropriate for the intended use		
	PC16. Change protective clothing and gowns/aprons daily, more frequently if soiled and where appropriate, after each patient contact		
	PC17. Demarcate and maintain clean and contaminated zones in all aspects of health care work		
	PC18. Confine records, materials and medicaments to a well-designated clean zone		







		& ENTREPRENE	JRSHIP
	PC19. Confine contaminated instruments and equipment to a well-designated contaminated zone		
	PC20. Wear appropriate personal protective clothing and equipment in accordance with occupational health and safety policies and procedures when handling waste		
	PC21. Separate waste at the point where it has been generated and dispose of into waste containers that are colour coded and identified		
	PC22. Store clinical or related waste in an area that is accessible only to authorised persons		
	 PC23. Handle, package, label, store, transport and dispose of waste appropriately to minimise potential for contact with the waste and to reduce the risk to the environment from accidental release PC24. Dispose of waste safely in accordance with policies 		
	and procedures of the organisation and legislative requirements		
	PC25. Wear personal protective clothing and equipment during cleaning procedures		
	PC26. Remove all dust, dirt and physical debris from work surfaces		
	PC27. Clean all work surfaces with a neutral detergent and warm water solution before and after each session or when visibly soiled		
	PC28. Decontaminate equipment requiring special processing in accordance with quality management systems to ensure full compliance with cleaning, disinfection and sterilisation protocols		
	PC29. Dry all work surfaces before and after use		
	PC30. Replace surface covers where applicable		
	PC31. Maintain and store cleaning equipment		
	Total	r	8
	Soft Skills and Communication		PARTS each carrying arks totaling 20
Assessable	Assessment Criteria for the Assessable Outcomes	Total	Marks Allocation
Outcomes		Marks (20)	Theory
Part 1			
1. Attitude			
HSS/ N 9603 (Act within the limits of one's competence	PC1. Adhere to legislation, protocols and guidelines relevant to one's role and field of practice	6	6
and authority)	PC2. Work within organisational systems and requirements as appropriate to one's role	v	~







		& ENTREPRENEURSHIP	.
	PC3. Recognise the boundary of one's role and responsibility and seek supervision when situations are beyond one's competence and authority PC4. Maintain competence within one's role and field of practice		
	PC5. Use relevant research based protocols and guidelines as evidence to inform one's practice		
	PC6. Promote and demonstrate good practice as an individual and as a team member at all times		
	PC7. Identify and manage potential and actual risks to the quality and safety of practice		
	PC8. Evaluate and reflect on the quality of one's work and make continuing improvements		
			6
2. Ethics	1	1	
HSS/ N 9607 (Practice Code of conduct while	PC1. Adhere to protocols and guidelines relevant to the role and field of practice		
performing duties)	PC2. Work within organisational systems and requirements as appropriate to the role		
	PC3. Recognise the boundary of the role and responsibility and seek supervision when situations are beyond the competence and authority		
	PC4. Maintain competence within the role and field of	4	4
	PC5. Use protocols and guidelines relevant to the field of practice	4	4
	PC6. Promote and demonstrate good practice as an individual and as a team member at all times		
	PC7. Identify and manage potential and actual risks to the quality and patient safety		
	PC8. Maintain personal hygiene and contribute actively to the healthcare ecosystem		
			4
	Part 1 Total	10	10
Part 2			
1. Safety manageme	nt		
HSS/ N 9606 (Maintain a safe, healthy, and secure	PC1. Identify individual responsibilities in relation to maintaining workplace health safety and security requirements		
working environment)	PC2. Comply with health, safety and security procedures for the workplace	4	4
	PC3. Report any identified breaches in health, safety, and security procedures to the designated person		





	PC4. Identify potential hazards and breaches of safe work practices		
	PC5. Correct any hazards that individual can deal with safely, competently and within the limits of authority		
	PC6. Promptly and accurately report the hazards that individual is not allowed to deal with, to the relevant person and warn other people who may get affected		
	PC7. Follow the organisation's emergency procedures promptly, calmly, and efficiently		
	PC8. Identify and recommend opportunities for improving health, safety, and security to the designated personPC9. Complete any health and safety records legibly and accurately		
			4
2. Waste Managemen	nt		
HSS/ N 9609 (Follow biomedical waste disposal protocols)	PC1. Follow the appropriate procedures, policies and protocols for the method of collection and containment level according to the waste type PC2. Apply appropriate health and safety measures and standard precautions for infection prevention and control and personal protective equipment relevant to the type and category of waste		
	PC3. Segregate the waste material from work areas in line with current legislation and organisational requirements PC4. Segregation should happen at source with proper containment, by using different colour coded bins for different categories of waste		
	PC5. Check the accuracy of the labelling that identifies the type and content of waste	4	4
	PC6. Confirm suitability of containers for any required course of action appropriate to the type of waste disposal		
	PC7. Check the waste has undergone the required processes to make it safe for transport and disposal		
	PC8. Transport the waste to the disposal site, taking into consideration its associated risks		
	PC9. Report and deal with spillages and contamination in accordance with current legislation and procedures		
	PC10. Maintain full, accurate and legible records of information and store in correct location in line with current legislation, guidelines, local policies and protocols		
			4
3. Quality Assurance		1	
HSS/ N 9611:	PC1. Conduct appropriate research and analysis		







	health, safety, and security to the designated person PC10. Complete any health and safety records legibly and	
	promptly, calmly, and efficiently PC9. Identify and recommend opportunities for improving	
	PC7. Promptly and accurately report any hazards that he/she is not allowed to deal with to the relevant person and warn other people who may be affectedPC8. Follow the organisation's emergency procedures	
	PC6. Identify and correct any hazards that he/she can deal with safely, competently and within the limits of his/her authority	
	PC5. Report any identified breaches in health, safety, and security procedures to the designated person	
	PC4. Read Dental hygiene, dental and medical publications related to quality consistently and thoroughly	
luality	PC3. Participate in education programs which include current techniques, technology and trends pertaining to the dental industry	